## expertise in action™



# Credit Suisse 10<sup>th</sup> Annual Global Services Conference

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This presentation may contain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 and the provisions of Section 27A of the Securities Act of 1933, as amended and Section 21E of the Securities Exchange Act of 1934, as amended (which Sections were adopted as part of the Private Securities Litigation Reform Act of 1995). These statements are based on a number of assumptions concerning future events and are subject to numerous risks, uncertainties and other factors, many of which are outside the Company's control. The anticipated results described in the forward-looking statements could be materially different from the actual events and results. For a description of these risks, uncertainties and other factors, see the Company's prior filings with the Securities and Exchange Commission, including the most recent Annual Report on Form 10-K for the fiscal year ended June 30, 2007 filed August 29, 2007 under Item 1A. "Risk Factors". ACS disclaims any intention or obligation to revise any forward-looking statements, whether as a result of new information, future event, or otherwise.

## Horizontal and Vertical Focus

	Healthcare	Transportation	Financial Services	Consumer Goods & Retail	Public Sector		
Information Technology							
Human Capital Management						ic Accounts	
Finance & Accounting						Incubator & Strategic Accounts	
Customer Care						Incubat	
Transaction Processing							

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# **Diverse Service Offerings**

#### Commercial Solutions

#### Information Technology Outsourcing

 Data center outsourcing, network management services, security services, systems integration services, desktop management services, help desk, application and software solutions, enterprise solution management, technology review and assessment

#### **Human Capital Management Solutions**

- HR consulting services: retirement, health and welfare, communication, strategy, compensation, talent management
- HR outsourcing services: employee data management, ERP, employee service center, payroll, recruiting and relocation
- Total Benefit outsourcing: record keeping, self-service model, customer care center
- Learning: content development, administration, technology services

#### **Payment Services**

- Financial Solutions: sales reporting, CRM, data consolidation and reconciliation, compliance reporting, unclaimed property services, processing services to auto financing and leasing companies
- Education Services: student financial aid and enrollment management, federal and private loan servicing

#### Finance and Accounting

 Billing, collections, employee payments, general accounting, closing process, procurement, treasury and cash management, accounts payable, expense accounting, payroll processing

#### Healthcare Payer Services

Processing and paying claims for managed healthcare plans

#### **Healthcare Solutions**

 Consulting, application delivery, IT services and BPO to hospitals, healthcare systems, payers and health plans, and state and federal government agencies

#### Travel, Transportation and Logistics

- Transactional services: ticketing/ fulfillment, back office, on-line check-in support, data capture, storage and retrieval, payment processing, document management
- Customer care services: activations, collections, customer relationship management, order entry, payment processing
- Transportation/ logistics services: TripPak

#### Financial Services, Retail and Insurance

- Financial services: credit applications, loan processing and lease administration
- Retail service: supply chain efficiency, inventory management, data collection
- Insurance services: administrative services, customer care, membership and billing, revenue cycle management, claims adjudication

#### Wireless Services

 Support entire wireless lifecycle: customer acquisitions, customer care, device support, data services wireless web support, loyalty plans and collections

#### **Government Solutions**

#### State and Local

- Child support payment processing services
- Eligibility determination & case management
- Electronic benefit transfer services for federally funded programs
- Government records management services
- ■IT services
- Non-recurring unclaimed property services

#### **Transportation**

- Electronic toll, fare payment and collection
- Commercial carrier and port management solutions
- Automated motor carrier tax and regulatory processing
- Public safety photo enforcement
- Traffic and parking management (EZ Pass)
- EMS billing and collection
- DMV customer care

#### Healthcare

- Administrative and fiscal agent solutions for state Medicaid clients
- Pharmacy benefits management services for state clients
- Children's health administration
- Electronic health records

#### Federal

- Student loan solutions and processing
- Loan portfolio management
- Healthcare claims processing

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Q&A