## Bank of America Merrill Lynch Banking & Financial Services Conference



# ZIONS BANCORPORATION

November 15, 2011

#### **Forward-Looking Statements**

This presentation contains statements that relate to the projected performance of Zions Bancorporation and elements of or affecting such performance, including statements with respect to the beliefs, plans, objectives, goals, guidelines, expectations, anticipations and estimates of management. These statements constitute forward-looking information within the meaning of the Private Securities Litigation Reform Act. Actual facts, determinations, results or achievements may differ materially from the statements provided in this presentation since such statements involve significant known and unknown risks and uncertainties. Factors that might cause such differences include, but are not limited to: competitive pressures among financial institutions; economic, market and business conditions, either nationally or locally in areas in which Zions Bancorporation conducts its operations, being less favorable than expected; changes in the interest rate environment reducing expected interest margins; changes in debt, equity and securities markets; adverse legislation or regulatory changes; and other factors described in Zions Bancorporation's most recent annual and quarterly reports. In addition, the statements contained in this presentation are based on facts and circumstances as understood by management of the company on the date of this presentation, which may change in the future. Zions Bancorporation disclaims any obligation to update any statements or to publicly announce the result of any revisions to any of the forward-looking statements included herein to reflect future events, developments, determinations or understandings.

### Agenda

#### **Overview of Zions**

#### **Key Performance Drivers**

- -Capital
- -Revenue
- -Credit Quality
- **Outlook Summary**

### **A Collection of Great Banks**



## \$51.5 billion in assets as of 9/30/2011 \$3.0 billion market capitalization as of 11/10/2011

Bank	Headquarters	Offices	Assets	Deposits
Zions Bank	Salt Lake City	133	\$16.2B	\$13.7B
CB&T	San Diego	103	\$10.8B	\$9.3B
Amegy	Houston	82	\$11.3B	\$8.8B
NBA	Phoenix	74	\$4.5B	\$3.7B
NSB	Las Vegas	53	\$4.2B	\$3.6B
Vectra	Denver	39	\$2.3B	\$1.9B
Commerce-WA	Seattle	1	\$0.9B	\$0.7B
Commerce-OR	Portland	1	\$0.07B	\$0.05B

Asset and deposit balances as of 3Q 2011

#### **Multi-Bank Model Competitive Strengths**

- Superior lending capacity relative to community banks
- Superior local customer access to bank decision makers relative to big nationals
- Sharing best practices among banks
  - CEOs & division managers meet frequently
- Community bank feel local marketing and branding
- Centralization of processing and other non-customer facing elements of the business
- Established market-leading small business lender
  - Leading SBA and small business lender
  - Superior treasury management products & services (Greenwich survey)

Strategic local "ownership" of market opportunities and challenges

#### What Others Say About Us

#### 2010 Greenwich Excellence Awards in Small Business and Middle Market Banking

#### **Small Business Banking:**

#### **National Awards:**

- Overall Satisfaction
- Overall Treasury Management

#### **Regional Awards:**

- Overall Satisfaction West
- Overall Satisfaction Treasury Management West

#### Middle Market Banking

#### **National Awards:**

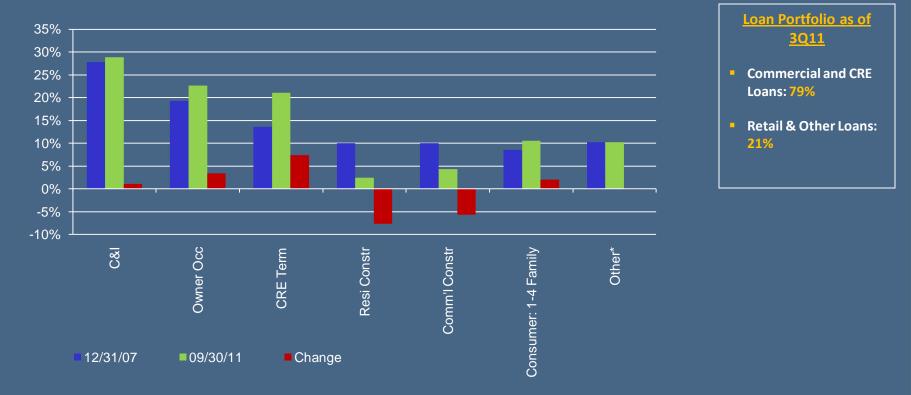
- Overall Satisfaction
- Relationship Manager Performance
- Credit Policy
- Overall Treasury Management
- Accuracy of Operations
- Customer Service
- Treasury Product Capabilities
- Treasury Sales Specialist Performance

#### **Regional Awards:**

- Overall Satisfaction West
- Overall Satisfaction Treasury Management West

## **Strong Focus on Business Banking – Loan Mix**

#### Change in portfolio composition since December 2007



\*Includes home equity, construction and other consumer real estate, bankcard and other revolving plans, FDIC and other loan types.

#### Agenda

Overview of Zions Key Performance Drivers –Capital –Revenue –Credit Quality Outlook Summary

#### **Tier 1 Common + Reserves as a Percentage of Risk-Weighted Assets**



Note: Peer group includes U.S. regional banks with assets greater than \$20 billion and less than \$200 billion plus footprint competitors WFC and USB. Reserves include loan loss reserve plus reserve for unfunded lending commitments. Source: Zions, company documents as of 3Q11; Peers, SNL as of 2Q11.

### **Comparatively Stronger Loan Loss Coverage**



#### **Reserves to Net Charge-Offs Ratio**

Source: Zions, company documents as of 3Q11; Peers, SNL as of 2Q11. Annualized charge-off ratio. Reserves include loan loss reserve plus reserve for unfunded lending commitments.

# **Capital Structure Cost Savings Opportunities:** 2011-2015

 Significant repayment and/or refinancing opportunities on the horizon. The table below assumes full repayment to illustrate potential cost savings.

<b>Targeted Capital Issue – Repayment or Refinance</b> (\$ in millions, except per share figures)	Earliest Call or Maturity Date	AFTER- Tax Rate	Marginal Savings to EPS	Cumulative Savings to EPS	Cumulative Principal Outstanding
Series D Preferred Stock (TARP ~6.7% rate, including warrant accretion)	To Be Determined	6.7%	<b>\$0.50</b>	\$0.50	\$1,400
Series B Trust Preferred (8.0% rate)	Currently Callable @ Par	4.9%	\$0.08	\$0.58	\$1,694
Series E Preferred Stock (11.0% rate)	15 Jun 2012 @ Par	11.0%	\$0.09	\$0.66	\$1,836
Series C Preferred Stock (9.5% rate)	15 Sep 2013 @ Par	9.5%	\$0.36	\$1.02	\$2,530
Convertible Subordinated Debt – 5.65% May 2014	15 May 2014 (maturity)	15.8%	\$0.07	\$1.10	\$2,670
Convertible Subordinated Debt – 6.0% Sep 2015	15 Sep 2015 (maturity)	14.5%	\$0.10	<b>\$1.20</b>	\$2,900
Convertible Subordinated Debt – 5.5% Nov 2015	16 Nov 2015 (maturity)	13.2%	\$0.08	\$1.28	\$3,093

All amounts as of 3Q 2011; Sub debt after-tax rates are high due to the significant difference between book value and par, as well as the non-cash regular discount accretion. The table above does <u>NOT</u> include the effect of "accelerated" amortization expense, which occurs upon conversion. May not sum due to rounding.

#### **CCAR and TARP Repayment**

- Zions expects to be part of the CCAR 2011 Federal Reserve stress test process
- Capital plans and stress tests submitted are expected to frame capital actions for 2012, as they did for the 19 largest banks in 2011
- Therefore, Zions does not expect to repay TARP until sometime after completion of the CCAR process

CCAR: Comprehensive Capital Analysis and Review

### Agenda

## Overview of Zions Key Performance Drivers –Capital –Revenue

- -Credit Quality
- **Outlook Summary**

#### **Loan Growth Trend** Excludes Construction and FDIC-supported Loans





Source: Company earnings releases Excludes construction loans to both commercial and consumer borrowers



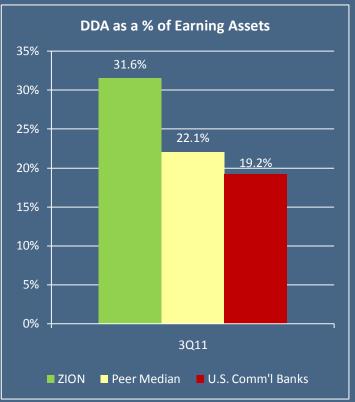
Gross Loan Change

#### **Core Net Interest Margin**

### Strong NIM -



# Driven in part by Strong Demand — Deposits

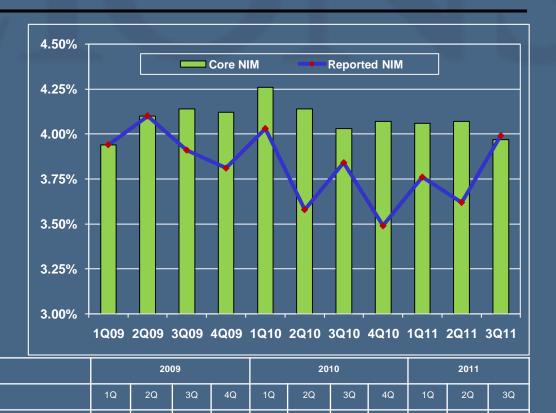


Zions' net interest margin excludes non-cash sub debt amortization expense and accretion on FDIC-acquired loans. Peer group net interest margin adjusted for accretion of interest income on FDIC acquired loans, where applicable.

Source: SNL and company documents as of 3Q11.

## **Core NIM Trends**

- Zions expects net interest sensitive income to increase between an estimated 6.2% and 9.4% if interest rates were to rise 200 bps\* in the first year
- Core NIM (excludes discount accretion) has been generally stable
  - 2010 core NIM compression attributable to a greater drag from cash balances
  - 1Q09 experienced a temporary dip partially due to an intentional build-up of excess liquidity during the significant turmoil during late 2008/early 2009
  - Large senior note issuance in September 2009 had about 8 bps adverse impact on the core NIM in 4Q09



(1) Cash drag refers to the adverse impact on the net interest margin due to the total balance of cash held in interest-bearing accounts. Assumptions used to compute the cash drag include investing the cash at a rate of 4.5%, similar to the rate achieved on recent loan production. Liquidity targets and loan demand are factors that may prevent fully deploying such cash; the cash drag is shown for illustrative purposes only.

bps

\*Assumes a parallel shift in the yield curve; key assumptions include a slow and a fast deposit repricing response (i.e. if deposit rates are slow to increase Zions expects a 9.4% increase in interest sensitive income, and if deposits were to reprice quickly Zions expects a 6.2% increase in interest sensitive income); sensitivity analysis based on September 2011 data. Also assumes \$6.4 billion of DDA and interest-on-checking deposits are replaced with market rate funds.

Due to the extinguishment/ reissuance of subordinated debt in June 2009, Zions experiences non-cash discount accretion, which increases interest expense, reducing GAAP NIM

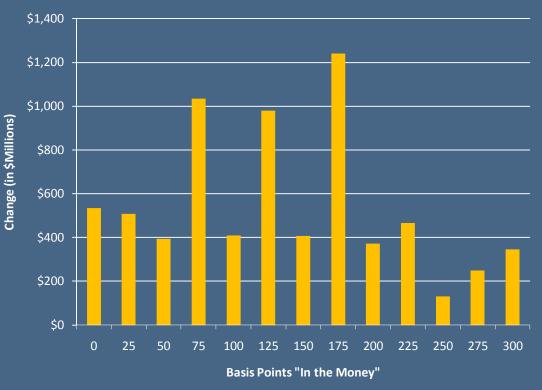
Cash Drag (1)

#### **Loans with Floors** As of 2Q 2011

 Floors on loans added ~22 basis points to the NIM in 2Q11

The benefit to NIM declined
 ~3 basis points during 1H11

#### **Floors In-The-Money**



#### **Securities Portfolio Comparison**



**Total Securities / Earning Asset Ratio** 

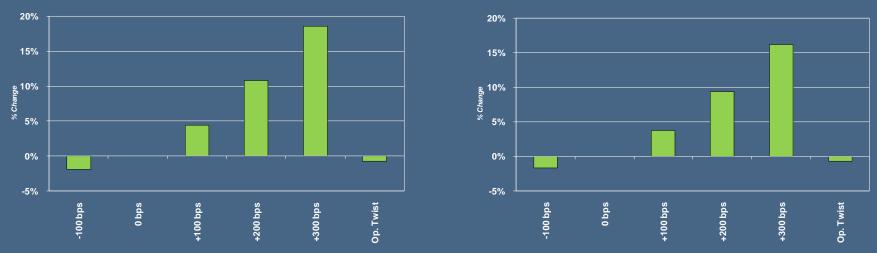
Estimated option-adjusted duration of loan portfolio = 1.3 years

Estimated option-adjusted duration of securities portfolio = 0.8 years

Source: Zions, company documents as of 3Q11; Peers, SNL as of 2Q11 MBS securities include residential mortgage pass-through investments that are not guaranteed by the U.S. Government

#### **Interest Rate Risk Simulation – "Slow Response"**

Net Interest Income



**Rate Sensitive Income** 

Assumes a 36% (\$5.4 billion) attrition of non-interest bearing balances and a 12% (\$0.8 billion) attrition of savings and NOW balances, with such funding replaced using simulated market rate funds.

12-month simulated impact using a static balance sheet and a parallel shift in the yield curve, and is based on regression analysis comparing deposit repricing changes against similar duration benchmark indices (e.g. Libor, U.S. Treasuries); it also includes management input across all major geographies in which Zions does business, intended to adjust for local market conditions<sup>(1)</sup>.

(1) "Slow Response" refers to an assumption that market rates on deposits will adjust at a moderate rate (i.e. supply of deposits exceeds demand for loans); data as of September 30, 2011

## **Drivers of Core Net Interest Margin**

Drivers of Core NIM Stability / Expansion	Drivers of NIM Contraction		
<ul> <li>Reduce deposit cost by product</li> </ul>			
<ul> <li>Emphasize deposit mix shift to DDA away from CDs</li> </ul>	<ul> <li>Modest Loan Yield Compression</li> <li>Recent compression primarily driven by:</li> </ul>		
<ul> <li>De minimus exposure to securities with refinancing risk (e.g. MBS)</li> </ul>	<ul> <li>more competitive loan pricing and</li> <li>reduced presence of loan floors</li> <li>Recent yield compression has been</li> </ul>		
<ul> <li>Modest loan growth         <ul> <li>Each \$100 million of loan growth equals ~ 1</li> <li>bp expansion of NIM</li> </ul> </li> </ul>	approximately 5 bps per quarter		
<ul> <li>Asset quality improvement</li> </ul>			
<ul> <li>Lesser amounts of expensive sub debt if/as conversions (to preferred stock) occur</li> </ul>	<ul> <li>Surplus flow of deposits rolling into cash</li> <li>Slightly positive for net interest income, but dilutive to the core NIM</li> </ul>		

#### **Core Pre-Tax, Pre-Credit Income**



Core net income excludes items that are one time or non-recurring in nature. 2Q09 - 4Q09 included material gains from loan portfolio related interest rate swaps. Swaps are used to manage interest rate risk and were generally added near the peak in the rate cycle. As hedges became ineffective, gains were realized.

### Agenda

## Overview of Zions Key Performance Drivers –Capital

- -Revenue
- -Credit Quality
- **Outlook Summary**

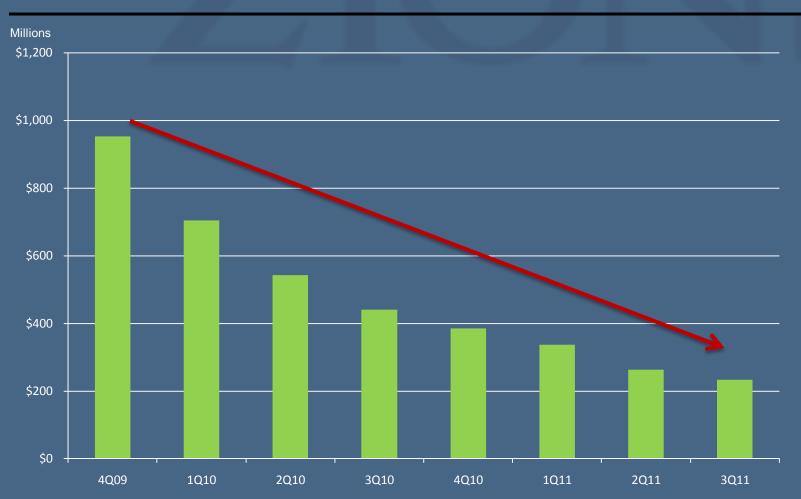
## **Credit Quality Trends**



#### \*Annualized

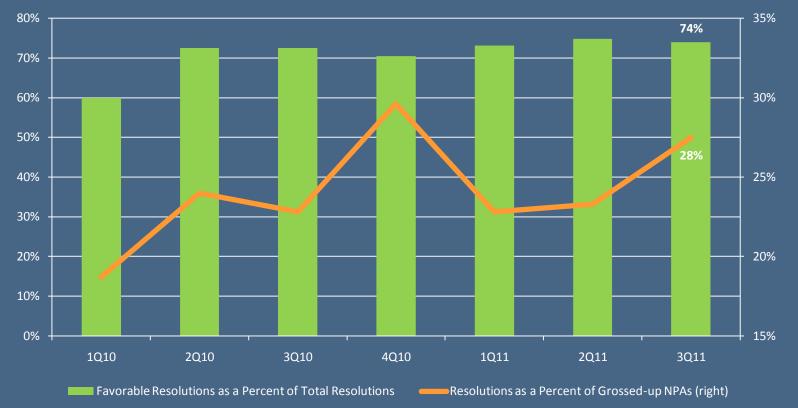
Note: Peer group includes U.S. publicly traded regional banks with assets greater than \$20 billion and less than \$200 billion plus footprint competitors WFC and USB Source: SNL

## **Nonaccrual Loan Inflows**



Source: Company documents

#### **Problem Credit Resolution Trends**

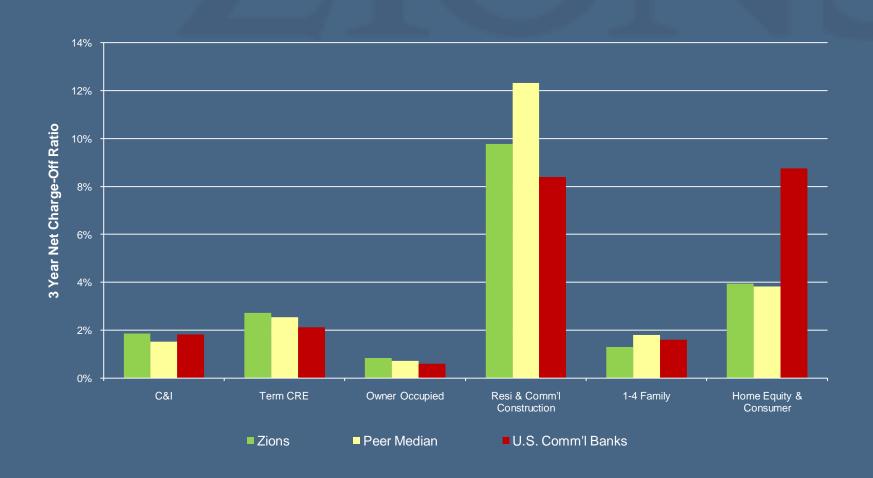


#### **Nonperforming Asset Resolution Rates**

Source: Company documents

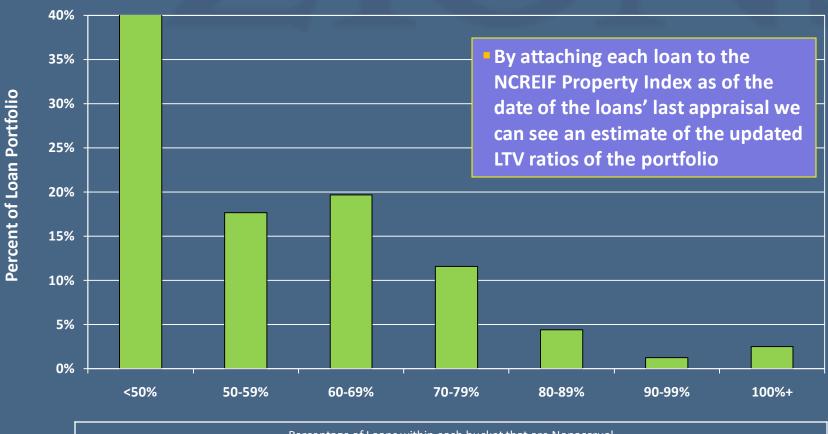
Note: Charts reflect problem credits that were \$50k or greater in size; "Favorable" resolutions include loans changed to accrual status, loans paid down/paid off, or proceeds from real estate sales. Unfavorable resolutions include increases in balance, charge-offs, charge-downs, and valuation allowances on property held in REO. NPAs are grossed-up for new nonaccrual loan inflows during the quarters.

#### **Great Recession 3 Year Cumulative Net Charge-Off Comparison**



Note: Peer group includes U.S. publicly traded regional banks with assets greater than \$20 billion and less than \$200 billion plus footprint competitors WFC and USB Source: SNL regulatory data; Years 2008 thru 2010.

#### **Term CRE** Updated LTV Stratification



Percentage of Loans within each bucket that are Nonaccrual						
0.6%	2.8%	1.5%	3.5%	13.9%	10.0%	7.3%

The NCREIF Property Index is a national index that has been applied to Zions' mostly regional CRE Portfolio Zions loan data as of 3Q11; NCREIF Index as of 2Q11

#### Lessons Learned, Changes Made

- Significant enhancement to credit administrative staff
  - Chief Credit Administrators:
    - C&I
    - CRE
    - Consumer
  - Concentration Risk Manager
  - Data Quality Assurance
  - Enhanced Systems
  - Training
- Concentration Limits
- Implementing Additional Early Warning Indicators
- Comprehensive Stress Testing

### Agenda

## Overview of Zions Key Performance Drivers

- -Capital
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- -Revenue

**Outlook Summary** 

## **One-Year Outlook Summary**

#### Topic

Loan Balances

Credit Trends

Core Net Interest Income

**Core Noninterest Income** 

Core Noninterest Expense, excluding Credit-Related NIE

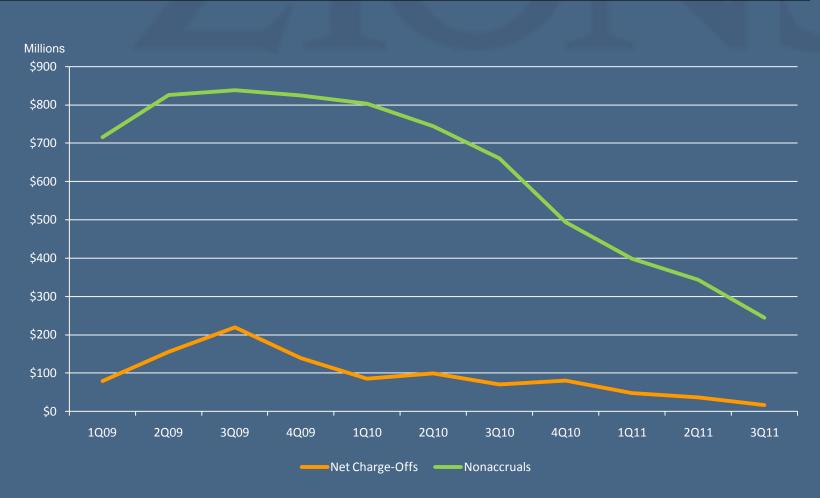
Credit-Related Noninterest Expense

**Risk-Based Capital Ratios** 

Outlook Stable to Moderately Higher Improving Stable to Moderately Higher Moderately Declining (Durbin Impact) Slightly Higher

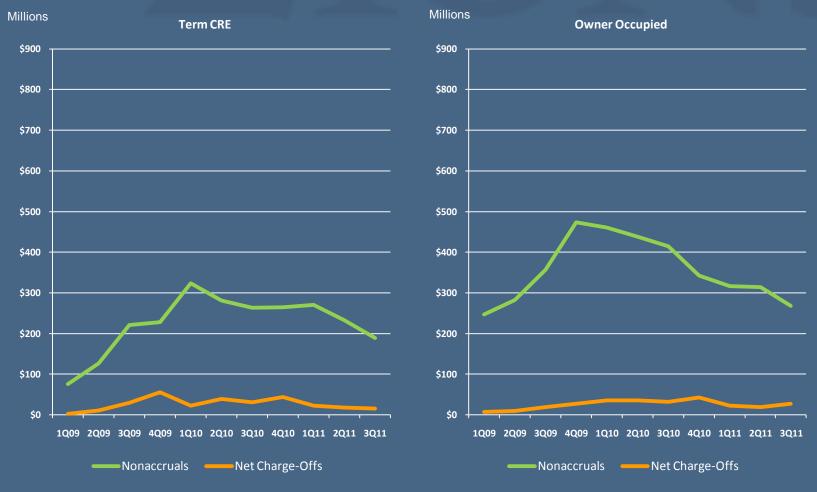
# Appendix

#### **Trends: Nonaccrual and Net Charge-Offs** Construction & Land Development



Source: Company 3Q11 earnings press release

#### **Trends: Nonaccrual and Net Charge-Offs** Term CRE & Owner Occupied



Source: Company 3Q11 earnings press release

#### Universe of Bank Failures vs. Failures in Zions' CDOs



\* As of 10-28-2011

## **Average Bank PD by Quarter (5 Year Cumulative)**

