## Bank of America Merrill Lynch Banking \& Financial Services Conference



## ZIONS BANCORPORATION

## Forward-Looking Statements

This presentation contains statements that relate to the projected performance of Zions Bancorporation and elements of or affecting such performance, including statements with respect to the beliefs, plans, objectives, goals, guidelines, expectations, anticipations and estimates of management. These statements constitute forward-looking information within the meaning of the Private Securities Litigation Reform Act. Actual facts, determinations, results or achievements may differ materially from the statements provided in this presentation since such statements involve significant known and unknown risks and uncertainties. Factors that might cause such differences include, but are not limited to: competitive pressures among financial institutions; economic, market and business conditions, either nationally or locally in areas in which Zions Bancorporation conducts its operations, being less favorable than expected; changes in the interest rate environment reducing expected interest margins; changes in debt, equity and securities markets; adverse legislation or regulatory changes; and other factors described in Zions Bancorporation's most recent annual and quarterly reports. In addition, the statements contained in this presentation are based on facts and circumstances as understood by management of the company on the date of this presentation, which may change in the future. Zions Bancorporation disclaims any obligation to update any statements or to publicly announce the result of any revisions to any of the forward-looking statements included herein to reflect future events, developments, determinations or understandings.

## Agenda

Overview of Zions<br>Key Performance Drivers<br>-Capital<br>-Revenue<br>-Credit Quality<br>\section*{Outlook Summary}

## ZIONS BANCORPORATION

## A Collection of Great Banks



## Multi-Bank Model Competitive Strengths

- Superior lending capacity relative to community banks
- Superior local customer access to bank decision makers relative to big nationals
- Sharing best practices among banks
- CEOs \& division managers meet frequently
- Community bank feel - local marketing and branding
- Centralization of processing and other non-customer facing elements of the business
- Established market-leading small business lender
- Leading SBA and small business lender
- Superior treasury management products \& services (Greenwich survey)
"Strategic local "ownership" of market opportunities and challenges


## What Others Say About Us

## 2010 Greenwich Excellence Awards in Small Business and Middle Market Banking

## Small Business Banking:

National Awards:

- Overall Satisfaction
- Overall Treasury Management


## Regional Awards:

- Overall Satisfaction - West
- Overall Satisfaction - Treasury Management - West


## Middle Market Banking

## National Awards:

- Overall Satisfaction
- Relationship Manager Performance
- Credit Policy
- Overall Treasury Management
- Accuracy of Operations
- Customer Service
- Treasury Product Capabilities
- Treasury Sales Specialist Performance


## Regional Awards:

- Overall Satisfaction - West
- Overall Satisfaction - Treasury Management - West


## Strong Focus on Business Banking - Loan Mix

Change in portfolio composition since December 2007


Loan Portfolio as of 3Q11

- Commercial and CRE Loans: 79\%
- Retail \& Other Loans: 21\%


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## ZIONS BANCORPORATION

## Tier 1 Common + Reserves as a Percentage of Risk-Weighted Assets



Capital Ratios as of 3Q11:

- Tier 1 Common: 9.5\%
- Tier 1 Risk-Based: 16.0\%
- Total Risk-Based: 18.0\%


## Comparatively Stronger Loan Loss Coverage



## Capital Structure Cost Savings Opportunities: <br> 2011-2015

- Significant repayment and/or refinancing opportunities on the horizon. The table below assumes full repayment to illustrate potential cost savings.

| Targeted Capital Issue - Repayment or Refinance (\$ in millions, except per share figures) | Earliest Call or Maturity Date | AFTER- <br> Tax Rate | Marginal Savings to EPS | Cumulative Savings to EPS | Cumulative <br> Principal <br> Outstanding |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Series D Preferred Stock (TARP ~6.7\% rate, including warrant accretion) | To Be Determined | 6.7\% | \$0.50 | \$0.50 | \$1,400 |
| Series B Trust Preferred (8.0\% rate) | Currently Callable @ Par | 4.9\% | \$0.08 | \$0.58 | \$1,694 |
| Series E Preferred Stock (11.0\% rate) | $\begin{gathered} 15 \text { Jun } 2012 \text { @ } \\ \text { Par } \end{gathered}$ | 11.0\% | \$0.09 | \$0.66 | \$1,836 |
| Series C Preferred Stock (9.5\% rate) | $\begin{gathered} 15 \text { Sep } 2013 \text { @ } \\ \text { Par } \end{gathered}$ | 9.5\% | \$0.36 | \$1.02 | \$2,530 |
| Convertible Subordinated Debt - 5.65\% May 2014 | 15 May 2014 (maturity) | 15.8\% | \$0.07 | \$1.10 | \$2,670 |
| Convertible Subordinated Debt - 6.0\% Sep 2015 | $\begin{gathered} 15 \text { Sep } 2015 \\ \text { (maturity) } \end{gathered}$ | 14.5\% | \$0.10 | \$1.20 | \$2,900 |
| Convertible Subordinated Debt - 5.5\% Nov 2015 | 16 Nov 2015 (maturity) | 13.2\% | \$0.08 | \$1.28 | \$3,093 |

- All amounts as of 3Q 2011; Sub debt after-tax rates are high due to the significant difference between book value and par, as well as the non-cash regular discount accretion. The table above does NOT include the effect of "accelerated" amortization expense, which occurs upon conversion. May not sum due to rounding.


## CCAR and TARP Repayment

- Zions expects to be part of the CCAR 2011 Federal Reserve stress test process
- Capital plans and stress tests submitted are expected to frame capital actions for 2012, as they did for the 19 largest banks in 2011
- Therefore, Zions does not expect to repay TARP until sometime after completion of the CCAR process


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## ZIONS BANCORPORATION

## Loan Growth Trend

## Excludes Construction and FDIC-supported Loans



## Core Net Interest Margin

## Strong NIM



# Driven in part by Strong Demand Deposits 



## Core NIM Trends

- Zions expects net interest sensitive income to increase between an estimated $6.2 \%$ and $9.4 \%$ if interest rates were to rise $200 \mathrm{bps}^{*}$ in the first year
- Core NIM (excludes discount accretion) has been generally stable
- 2010 core NIM compression attributable to a greater drag from cash balances
- 1Q09 experienced a temporary dip partially due to an intentional build-up of excess liquidity during the significant turmoil during late 2008/early 2009
- Large senior note issuance in September 2009 had about 8 bps adverse impact on the core NIM in 4Q09

(1) Cash drag refers to the adverse impact on the net interest margin due to the total balance of cash held in interest-bearing accounts. Assumptions used to compute the cash drag include investing the cash at a rate of $4.5 \%$, similar to the rate achieved on recent loan production. Liquidity targets and loan demand are factors that may prevent fully deploying such cash; the cash drag is shown for illustrative purposes only.
*Assumes a parallel shift in the yield curve; key assumptions include a slow and a fast deposit repricing response (i.e. if deposit rates are slow to increase Zions expects a 9.4\% increase in interest sensitive income, and if deposits were to reprice quickly Zions expects a $6.2 \%$ increase in interest sensitive income); sensitivity analysis based on September 2011 data. Also assumes $\$ 6.4$ billion of DDA and interest-on-checking deposits are replaced with market rate funds.
Due to the extinguishment/ reissuance of subordinated debt in June 2009, Zions experiences non-cash discount accretion, which increases interest expense, reducing GAAP NIM


## Loans with Floors

As of 2Q 2011

Floors In-The-Money

- Floors on loans added ~22 basis points to the NIM in 2Q11
- The benefit to NIM declined ~3 basis points during 1H11



## Securities Portfolio Comparison



Total Securities / Earning Asset Ratio

MBS / IEA Ratio

- Estimated option-adjusted duration of loan portfolio $=1.3$ years
- Estimated option-adjusted duration of securities portfolio $=0.8$ years


## Interest Rate Risk Simulation - "Slow Response"



- Assumes a $36 \%$ ( $\$ 5.4$ billion) attrition of non-interest bearing balances and a $12 \%$ ( $\$ 0.8$ billion) attrition of savings and NOW balances, with such funding replaced using simulated market rate funds.
- 12-month simulated impact using a static balance sheet and a parallel shift in the yield curve, and is based on regression analysis comparing deposit repricing changes against similar duration benchmark indices (e.g. Libor, U.S. Treasuries); it also includes management input across all major geographies in which Zions does business, intended to adjust for local market conditions ${ }^{(1)}$.
(1) "Slow Response" refers to an assumption that market rates on deposits will adjust at a moderate rate (i.e. supply of deposits exceeds demand for loans); data as of September 30, 2011


## Drivers of Core Net Interest Margin

## Drivers of Core NIM Stability / Expansion

## Drivers of NIM Contraction

- Reduce deposit cost by product
- Emphasize deposit mix shift to DDA away from CDs
- De minimus exposure to securities with refinancing risk (e.g. MBS)
- Modest loan growth
- Each \$100 million of loan growth equals ~ 1 bp expansion of NIM
- Asset quality improvement
- Lesser amounts of expensive sub debt if/as conversions (to preferred stock) occur
- Modest Loan Yield Compression
- Recent compression primarily driven by:
- more competitive loan pricing and
- reduced presence of loan floors
- Recent yield compression has been approximately 5 bps per quarter
- Surplus flow of deposits rolling into cash
- Slightly positive for net interest income, but dilutive to the core NIM


## Core Pre-Tax, Pre-Credit Income



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-Capital
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## Credit Quality Trends




Nonaccrual Loan Inflows


## Problem Credit Resolution Trends

Nonperforming Asset Resolution Rates


## Great Recession 3 Year Cumulative Net Charge-Off Comparison



## Term CRE

## Updated LTV Stratification



## Lessons Learned, Changes Made

- Significant enhancement to credit administrative staff
- Chief Credit Administrators:
- C\&l
- CRE
- Consumer
- Concentration Risk Manager
- Data Quality Assurance
- Enhanced Systems
- Training
- Concentration Limits
- Implementing Additional Early Warning Indicators
- Comprehensive Stress Testing


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-Revenue

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## One-Year Outlook Summary

| Topic | Outlook |
| :--- | :---: |
| Loan Balances | Stable to Moderately Higher |
| Credit Trends | Improving |
| Core Net Interest Income | Stable to Moderately Higher |
| Core Noninterest Income <br> (Durbin Impact) |  |
| Core Noninterest Expense, excluding Credit- <br> Related NIE | Slightly Higher |
| Credit-Related Noninterest Expense | Declining |
| Risk-Based Capital Ratios | Improving |

## Appendix

## ZIONS BANCORPORATION

## Trends: Nonaccrual and Net Charge-Ofis

Construction \& Land Development


## Trends: Nonaccrual and Net Charge-Ofis Term CRE \& Owner Occupied




## Universe of Bank Failures vs. Failures in Zions' CDOs



## Average Bank PD by Quarter (5 Year Cumulative)




## ZIONS BANCORPORATION

