
UBS Financial Services Conference

May 12, 2009

Henry L. Meyer III

Chairman and Chief Executive Officer

Jeffrey B. Weeden

Senior Executive Vice President

Chief Financial Officer



PRIVATE SECURITIES LITIGATION REFORM ACT OF 1995 FORWARD-LOOKING STATEMENT DISCLOSURE

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, including statements about our financial condition, results of operations, asset quality trends and profitability. Forward-looking statements are not historical facts but instead represent only management's current expectations and forecasts regarding future events, many of which, by their nature, are inherently uncertain and outside of Key's control. Key's actual results and financial condition may differ, possibly materially, from the anticipated results and financial condition indicated in these forward-looking statements.

Factors that may cause actual results to differ materially include, among other things: (1) adverse capital markets conditions and the inability to raise equity and other funding in the capital markets; (2) further downgrades in our credit ratings; (3) unprecedented volatility in the stock markets, public debt markets and other capital markets, including continued disruption in the fixed income markets; (4) changes in interest rates; (5) changes in trade, monetary or fiscal policy; (6) asset price deterioration has had (and may continue to have) a negative effect on the valuation of certain asset categories represented on Key's balance sheet; (7) continuation of the recent deterioration in general economic conditions, or in the condition of the local economies or industries in which we have significant operations or assets, which could, among other things, materially impact credit quality trends and our ability to generate loans; (8) continued disruption in the housing markets and related conditions in the financial markets; (9) increased competitive pressure among financial services companies due to the recent consolidation of competing financial institutions and the conversion of certain investment banks to bank holding companies; (10) heightened legal standards and regulatory practices, requirements or expectations; (11) the inability to successfully execute strategic initiatives designed to grow revenues and/or manage expenses; (12) increased FDIC deposit insurance premiums; (13) difficulty in attracting and/or retaining key executives and/or relationship managers; (14) consummation of significant business combinations or divestitures; (15) operational or risk management failures due to technological or other factors; (16) changes in accounting or tax practices or requirements; (17) new legal obligations or liabilities or unfavorable resolution of litigation; and (18) disruption in the economy and general business climate as a result of terrorist activities or military actions.

For additional information on KeyCorp and the factors that could cause Key's actual results or financial condition to differ materially from those described in the forward-looking statements consult Key's Annual Report on Form 10-K for the year ended December 31, 2008, and subsequent filings with the Securities and Exchange Commission available on the Securities and Exchange Commission's website (www.sec.gov). Forward-looking statements are not guarantees of future performance and should not be relied upon as representing management's views as of any subsequent date. We do not assume any obligation to update these forward-looking statements.



Supervisory Capital Assessment Program (SCAP)

- **Tier 1 Capital sufficient in Adverse Scenario**
 - March 31, 2009 Tier 1 Capital – \$11.3 billion or 11.22% of RWA
 - Currently \$5.3 billion in excess of 6.0% minimum

- **Tier 1 Common additional buffer of \$1.8 billion required under Adverse Scenario by November 9, 2009**
 - March 31, 2009 Tier 1 Common – \$5.7 billion or 5.62% of RWA
 - Currently \$1.6 billion in excess of 4.0% minimum

- **Regulatory assessment of losses and pre-provision profitability are “hypothetical”—not a forecast—under the Adverse Scenario**



Anticipated Capital Actions to Build Tier 1 Common Equity by \$1.8 Billion

- **By June 8, 2009 Key will submit a plan to meet the \$1.8 billion capital need**
- **Key announced plans on May 11, 2009 to sell up to \$750 million of Common shares in an ATM (At-the-Market) issuance program**
- **Other alternatives to raise Tier 1 Common include exchanges of Common shares for outstanding Preferred and Trust Preferred shares, asset dispositions and/or other transactions**



2009 Strategic Priorities

- **Build strong capital and reserves**
- **More efficient and effective business models**
- **Robust risk-management culture with focus on risk-adjusted returns**
- **Relationship-focused business strategies**
- **Capable, diverse and engaged workforce**



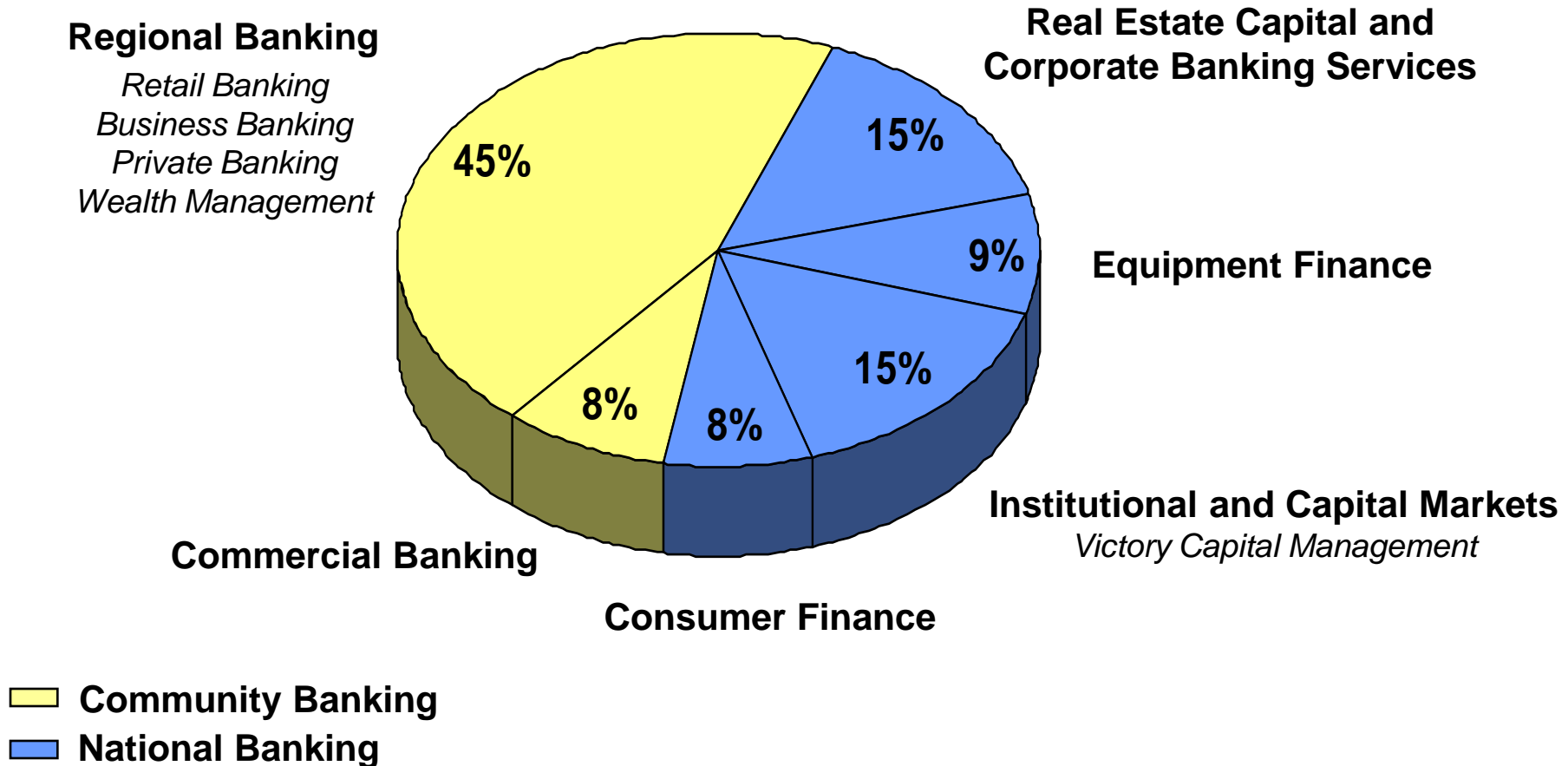
Disciplined Focus on Expenses—Keyvolution

- **Build a superior and consistent client experience**
- **Improve efficiency and speed to market**
- **Simplify our processes**
- **Enhance our overall effectiveness**
- **Create sustainable change**



Diversified Business Mix

First Quarter 2009 Revenue (TE)



Excludes Other Segments (Corporate Treasury and Principal Investing) and Reconciling Items.

TE = Taxable Equivalent



Community Banking—Relationship Focused

Strategic Priorities

- Develop Human Capital
- Execute on Sales-Service-Risk Culture
- Retain, Expand and Acquire Client Relationships
- Optimize and Enhance Delivery Channels

Lines of Business

Regional Banking

Retail/ Business Banking/ Private Banking/ Wealth Management

- 989 KeyCenters in 14 states
- 1,479 ATMs
- 610,000 online households (40% household penetration)
- \$14.2 billion in assets under management (Private Banking/ Wealth Management)

Commercial Banking

- 4,600 clients with annual revenues of \$10 - \$250 million



Geographically Diverse Community Banking

First Quarter 2009

Northwest/Rocky Mtn

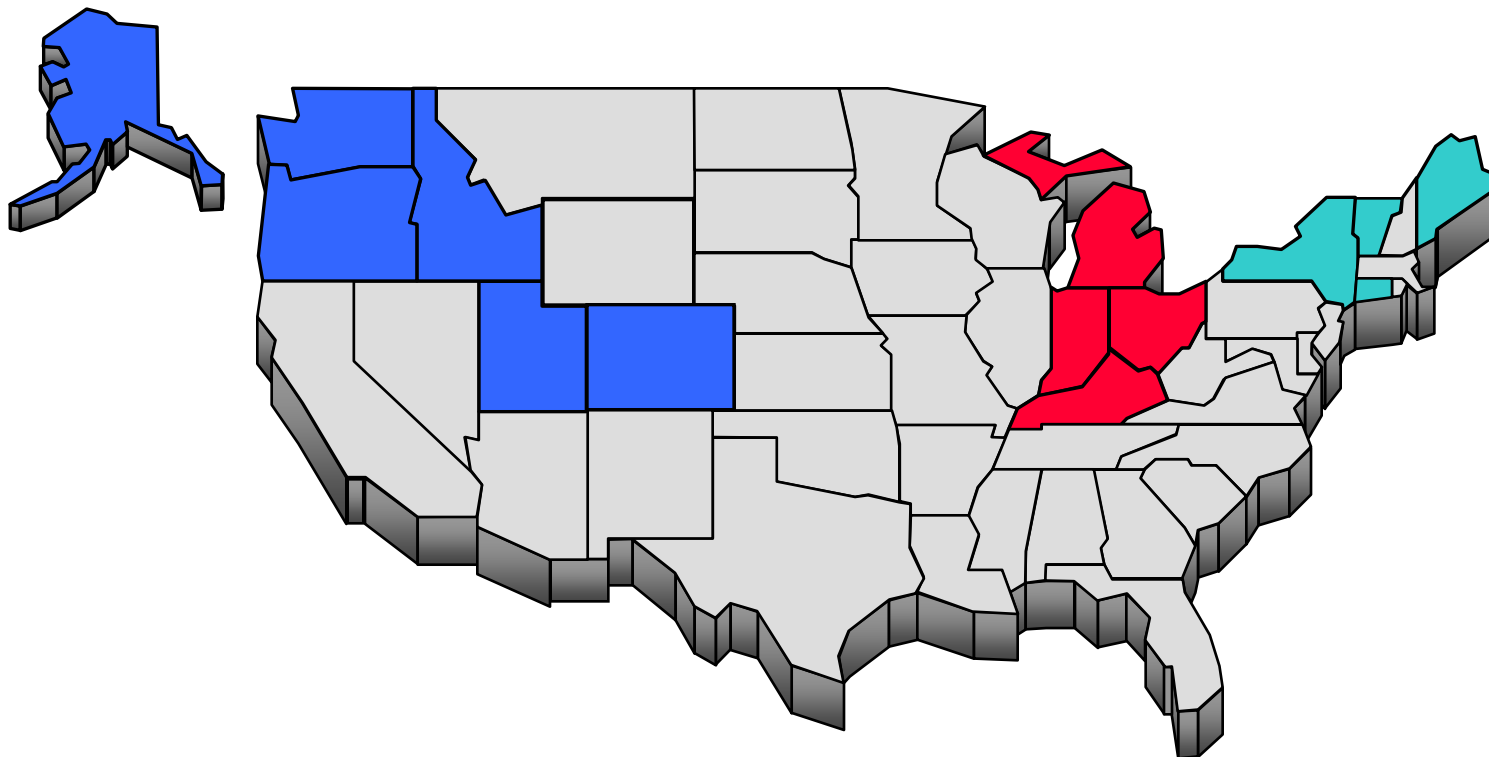
Core Deposits: 32%
Commercial Loans: 42%
Home Equity Loans: 44%

Great Lakes

Core Deposits: 33%
Commercial Loans: 29%
Home Equity Loans: 29%

Northeast

Core Deposits: 31%
Commercial Loans: 21%
Home Equity Loans: 26%



Note: Percentages are based on quarterly average balances and exclude core deposits, commercial loans and home equity loans centrally managed outside of the three Community Banking regions.



Key Ranks as Customer Service Champ

Key ranks 11th in *BusinessWeek's* 3rd annual ranking of Customer Service Champs

- Based on satisfaction with our employees and our products and services
- Top bank on the list
- Ranked among customer service leaders such as The Ritz-Carlton and Nordstrom

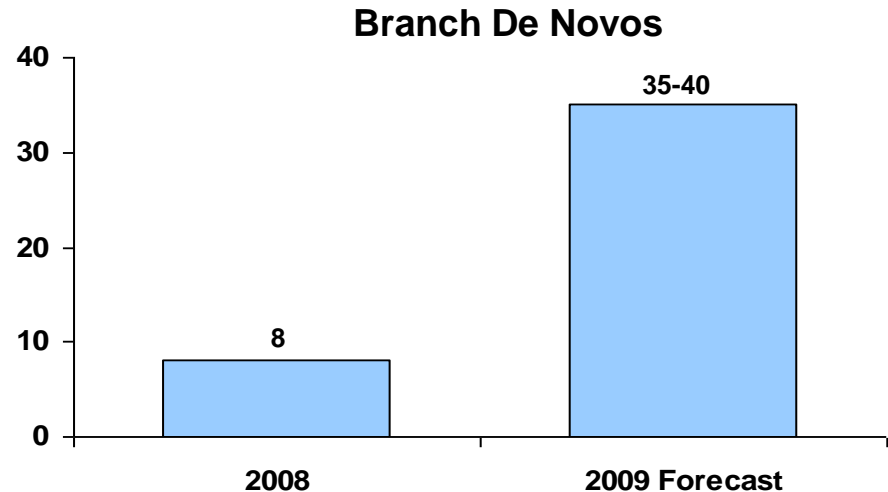
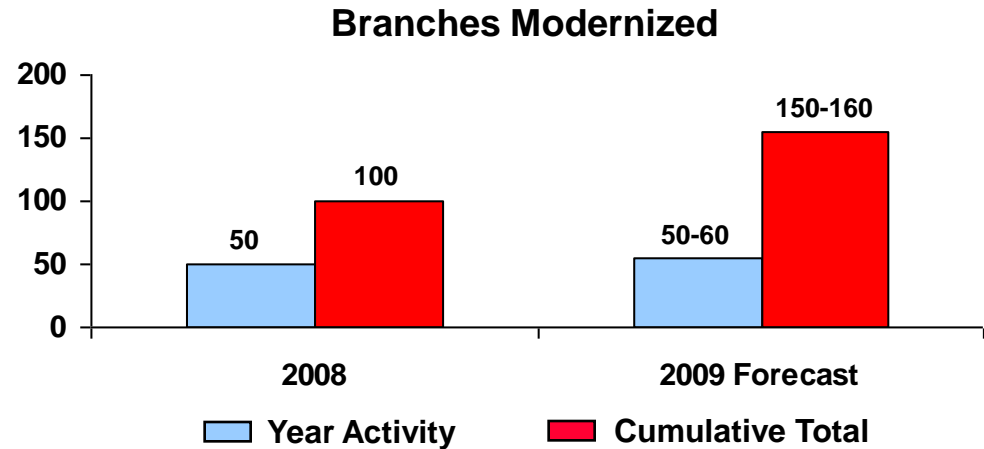


Rank	Brand	Industry
1	Amazon.com	Online/Catalog Retail
2	USAA	Insurance
3	Jaguar	Auto
4	Lexus	Auto
5	The Ritz-Carlton	Hotel
6	Publix Super Markets	Supermarket
7	Zappos.com	Online/Catalog Retail
8	Hewlett-Packard	Consumer Electronics
9	T. Rowe Price	Brokerage
10	Ace Hardware	Home Improvement/Electronics Retail
11	KeyBank	Banking
12	Four Seasons Hotels & Resorts	Hotel
13	Nordstrom	Department Store
14	Cadillac	Auto
15	Amica	Insurance
16	Enterprise Rent-A-Car	Rental Car
17	American Express	Credit Card
18	Trader Joe's	Supermarket
19	Jetblue Airways	Airline
20	Apple	Consumer Electronics
21	Charles Schwab	Brokerage
22	BMW	Auto
23	True Value	Home Improvement/Electronics Retail
24	L.L. Bean	Online/Catalog Retail
25	JW Marriott	Hotel



Investing in Community Bank

- **Branch Modernization**
- **De Novo (New branches)**
- **Improving Technology**
 - Client Experience Desktop
 - Teller 21
 - Service Measurement



National Banking—Unique Mix of Businesses

Strategic Objectives

- Reduce risk capital employed
- Sustainable operating cost reductions
- Grow number of profitable client relationships

Lines of Business

Institutional and Capital Markets

- 1,400 institutional clients with revenues of over \$250 million
- 7-sector focus (consumer, corporate banking, energy/utilities, financial sponsors, industrial, real estate investment banking and technology)

Victory Capital Management

- Assets Under Management: \$45.8 billion
- Investment portfolios – equities, fixed income, alternative strategies
- Client base – institutions, Taft-Hartley, public entities and individuals

Real Estate Capital and Corporate Banking Services

- 1,000 clients
- #5 CMBS master/primary servicer
- \$123 billion in CRE servicing assets
- \$2.8 billion in related escrow balances

Equipment Finance

- Nearly 100,000 clients
- One of the largest bank-based leasing companies
- Syndication sourcing capabilities



Financial Review



Financial Summary

First Quarter 2009

Net loss per common share	\$ (1.09)
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Significant Items Included in Net Loss

Provision for loan losses in excess of net charge-offs	\$ (.49)
Noncash charge for intangible assets impairment	(.38)
Net (losses) from principal investing	(.09)
Gain from sale/redemption of Visa Inc. shares	\$.13

Capital

Tangible common equity to tangible assets	6.06%
Tangible equity to tangible assets	9.23%
Tier 1 risk-based capital	11.22%
Total risk-based capital	15.18%

Asset Quality

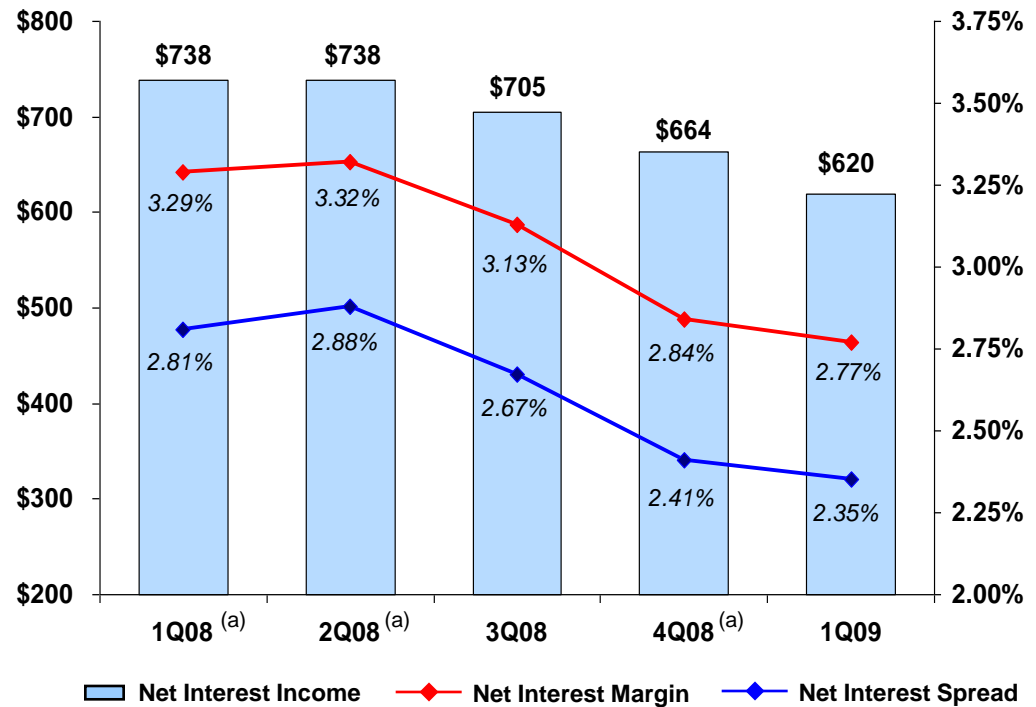
Reserve to total loans	2.97%
Net loan charge-offs to average loans	2.65%
NPLs to EOP portfolio loans	2.36%
NPAs to EOP portfolio loans + OREO + Other NPAs	2.70%



Net Interest Margin (TE)

\$ in millions

- The Company was in an asset-sensitive position for the 1st quarter and remains asset sensitive at March 31, 2009.
- The Company maintained excess liquidity during the 1st quarter which negatively impacted the net interest margin.



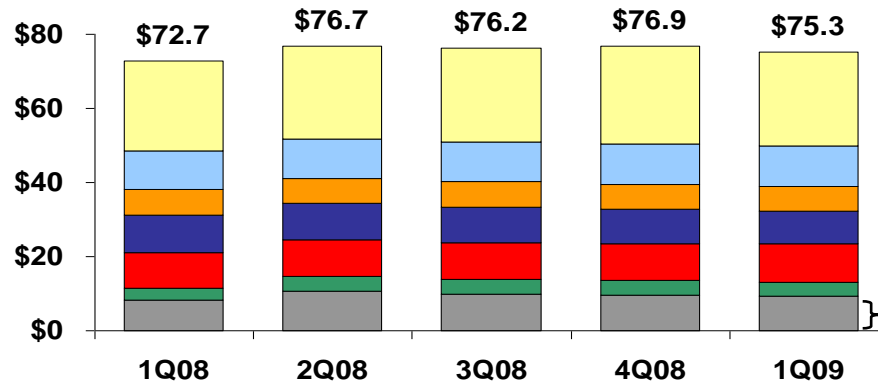
(a) During the fourth quarter of 2008, Key's taxable-equivalent net interest income was reduced by \$18 million as a result of an agreement reached with the IRS on all material aspects related to the IRS global tax settlement pertaining to certain leveraged lease financing transactions. Excluding this reduction, Key's taxable-equivalent net interest margin was 2.84%. During the second quarter of 2008, Key's taxable-equivalent net interest income was reduced by \$838 million as a result of an adverse federal court decision on Key's tax treatment of a Service Contract Lease transaction. Excluding this reduction, Key's taxable-equivalent net interest margin was 3.32%. During the first quarter of 2008, Key's taxable equivalent net interest income was reduced by \$34 million as a result of an increase to Key's tax reserves for certain lease in, lease out transactions and a recalculation of its lease income in accordance with prescribed accounting standards. Excluding this reduction, Key's taxable-equivalent net interest margin was 3.29%.

TE = Taxable Equivalent

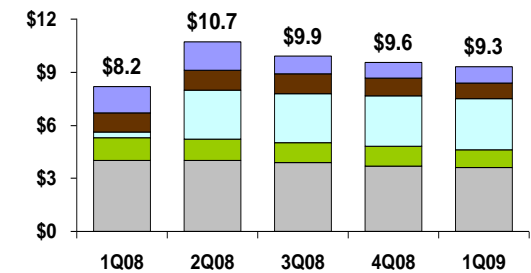


Average Loans

\$ in billions



Exit Portfolios – Average Balances



	1Q08	2Q08	3Q08	4Q08	1Q09
CRE – Homebuilder	\$1.5	\$1.6	\$1.0	\$0.9	\$0.9
Marine/RV Floor Plan	1.1	1.1	1.1	1.0	.9
Education ^(a)	.3	2.8	2.8	2.9	2.9
Home Equity - KNB	1.3	1.2	1.1	1.1	1.0
Marine/RV & Other Consumer	4.0	4.0	3.9	3.7	3.6
Total Exiting Loans	8.2	10.7	9.9	9.6	9.3
Total Exiting Held for Sale	2.9	-	.2	.1	.1
Total Exiting Loans and Loans Held for Sale	\$11.1	\$10.7	\$10.1	\$9.7	\$9.4

	1Q08	2Q08	3Q08	4Q08	1Q09
CF&A	\$24.3	\$24.9	\$25.3	\$26.6	\$25.5
CRE – Comm'l Mtg	10.2	10.6	10.7	10.7	11.0
CRE – Construction	7.0	6.9	6.8	6.8	6.6
Leasing	10.0	9.8	9.6	9.2	8.8
Home Equity	9.7	9.8	9.9	10.0	10.3
Other Consumer	3.3	4.0	4.0	4.0	3.8
Exit Portfolios	8.2	10.7	9.9	9.6	9.3
Total Loans	72.7	76.7	76.2	76.9	75.3
Loans Held for Sale	5.0	1.3	1.7	1.5	1.2
Total Loans and Loans Held for Sale	\$77.7	\$78.0	\$77.9	\$78.4	\$76.5

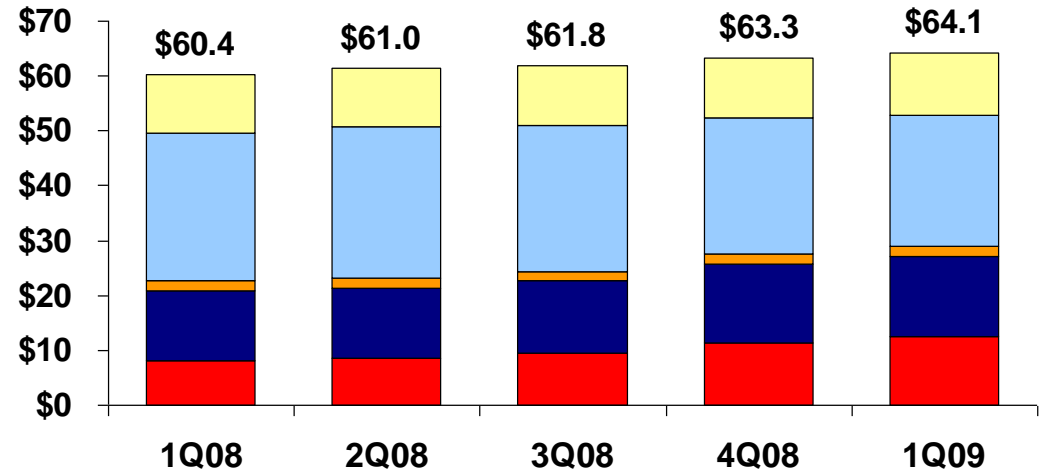
(a) The increase in 2Q08 reflects the transfer of approximately \$3 billion in education loans from held for sale to the loan portfolio on March 31, 2008.



Average Deposits

\$ in billions

- Balances continuing to shift from MMDA to CDs as customers locked in yields.
- Commercial customers leaving additional balances in analyzed DDA.



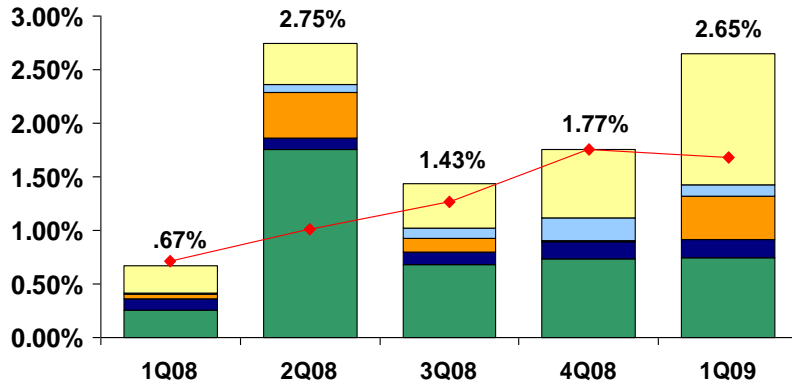
Category	1Q08	2Q08	3Q08	4Q08	1Q09
DDA	\$10.7	\$10.6	\$10.7	\$10.9	\$11.2
NOW/MMDA	27.0	27.2	26.7	24.9	24.0
Savings	1.9	1.8	1.8	1.7	1.7
CDs < \$100K	12.7	12.7	13.1	14.5	14.7
CDs > \$100K	8.1	8.7	9.5	11.3	12.5
Total Deposits (a)	\$60.4	\$61.0	\$61.8	\$63.3	\$64.1

(a) Excludes foreign office deposits.



Asset Quality

Net Loan Charge-Offs to Average Loans

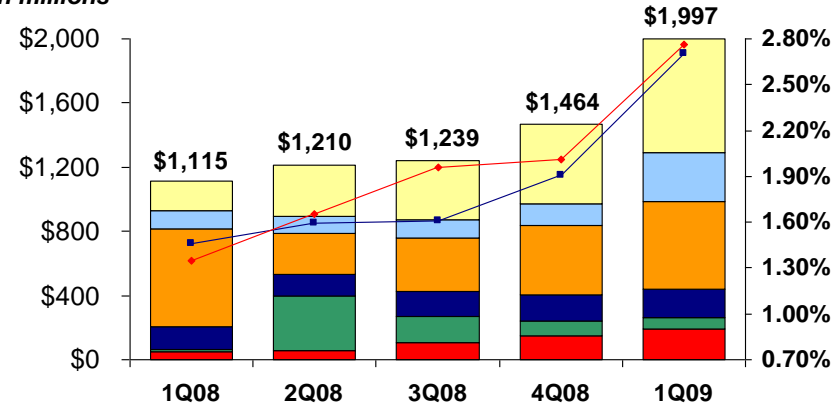


Net Charge-Offs, \$ in millions

	1Q08	2Q08	3Q08	4Q08	1Q09
CF&A & Leasing	\$45	\$75	\$81	\$126	\$227
CRE - Comm'l Mtg	4	15	20	43	20
CRE - Construction	5	82	21	2	73
Consumer	20	18	20	32	33
Held for Sale	47	334	131	139	139
Total	\$121	\$524	\$273	\$342	\$492

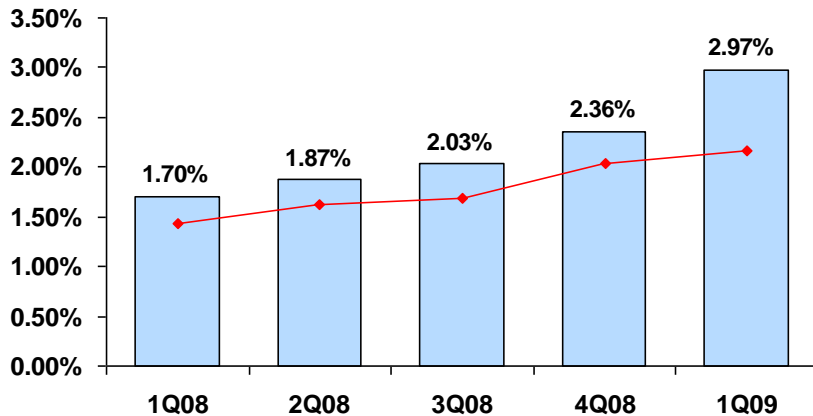
Nonperforming Asset Trends

\$ in millions



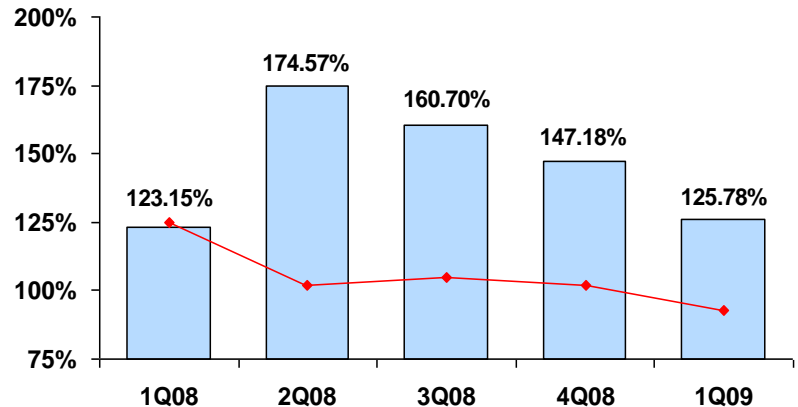
	1Q08	2Q08	3Q08	4Q08	1Q09
CF&A & Leasing	\$185	\$316	\$364	\$496	\$704
CRE - Comm'l Mtg	113	107	119	128	310
CRE - Construction	610	256	334	436	546
Consumer	146	135	150	165	178
Held for Sale	9	342	169	90	72
OREO + Other	52	54	103	149	187
Total	\$1,115	\$1,210	\$1,239	\$1,464	\$1,997

Allowance to Period-End Loans



Peer Median

Allowance to NPLs



NPA to Loans + OREO



Credit Quality by Portfolio—1Q09

\$ in millions

	Period-end loans	Average loans	Net loan charge-offs		Net loan charge-offs ^(a) / average loans		Nonperforming loans		Ending allowance	Allowance / period-end loans	Allowance / NPLs
	3/31/09	1Q09	1Q09	4Q08	1Q09	4Q08	3/31/09	12/31/08	3/31/09	3/31/09	3/31/09
Commercial, financial and agricultural	\$25,405	\$26,427	\$232	\$119	3.56 %	1.71 %	\$595	\$415	\$691	2.72 %	116.13 %
Real estate - commercial mortgage	12,057	10,965	21	43	.78	1.60	310	128	325	2.70	104.84
Real estate - construction	6,208	7,511	104	49	5.62	2.54	546	436	441	7.10	80.77
Commercial leasing financing	8,553	8,790	18	21	.83	.91	109	81	176	2.06	161.47
Residential mortgage	1,759	1,776	3	7	.69	1.46	39	39	8	.45	20.51
Home equity:											
Community Banking	10,290	10,273	17	14	.67	.55	91	76	67	.65	73.63
National Banking	998	1,040	15	17	5.85	6.22	19	15	71	7.11	373.68
Consumer other—Community Banking	1,215	1,225	13	11	4.30	3.47	3	3	49	4.03	N/M
Consumer other—National Banking:											
Marine	3,256	3,331	32	25	3.90	2.87	21	26	176	5.41	838.10
Education	3,700	3,717	32	33	3.49	3.59	3	4	170	4.59	N/M
Other	262	274	5	3	7.40	4.14	2	2	12	4.58	600.00
Total loans	\$73,703	\$75,329	\$492	\$342	2.65 %	1.77 %	\$1,738	\$1,225	\$2,186	2.97 %	125.78 %

(a) Net charge-off amounts are annualized in calculation.

N/M = Not Meaningful



Commercial Real Estate Loans

March 31, 2009

\$ in millions

	Geographic Region						Total	% of Total CRE	Commercial	
	West	Southwest	Central	Midwest	Southeast	Northeast			Mortgage	Construction
Nonowner-occupied:										
Retail properties	\$478	\$234	\$381	\$762	\$793	\$213	\$2,861	15.7 %	\$1,496	\$1,365
Multifamily properties	457	453	508	268	658	318	2,662	14.6	1,570	1,092
Residential properties	576	73	233	145	469	343	1,839	10.1	295	1,544
Office buildings	427	101	209	162	137	362	1,398	7.6	851	547
Health facilities	301	39	158	231	156	240	1,125	6.1	995	130
Land and development ^(a)	188	203	176	55	196	127	945	5.2	403	542
Warehouses	171	24	62	85	223	115	680	3.7	479	201
Hotels/Motels	62	–	23	15	96	55	251	1.4	185	66
Manufacturing facilities	29	17	–	28	–	35	109	.6	66	43
Other	140	4	177	105	203	306	935	5.1	792	143
Total nonowner-occupied	2,829	1,148	1,927	1,856	2,931	2,114	12,805	70.1	7,132	5,673
Owner-occupied	1,988	92	469	1,501	251	1,159	5,460	29.9	4,925	535
Total	\$4,817	\$1,240	\$2,396	\$3,357	\$3,182	\$3,273	\$18,265	100.0 %	\$12,057	\$6,208
Nonowner-occupied March. 31, 2009 :										
Nonperforming loans	\$207	\$115	\$43	\$57	\$217	\$65	\$704	N/M	\$167	\$537
90+ days past due	85	23	36	5	36	42	227	N/M	125	102
30-89 days past due	66	94	71	15	195	93	534	N/M	169	365
Nonowner-occupied Dec. 31, 2008 :										
Nonperforming loans	\$179	\$14	\$12	\$27	\$206	\$45	\$483	N/M	\$54	\$429
90+ days past due	89	3	37	–	29	28	186	N/M	29	157
30-89 days past due	128	102	13	6	114	51	414	N/M	70	344

(a) Nonresidential land and development loans

N/M = Not Meaningful



Exit Loan Portfolio

\$ in millions, period-end data

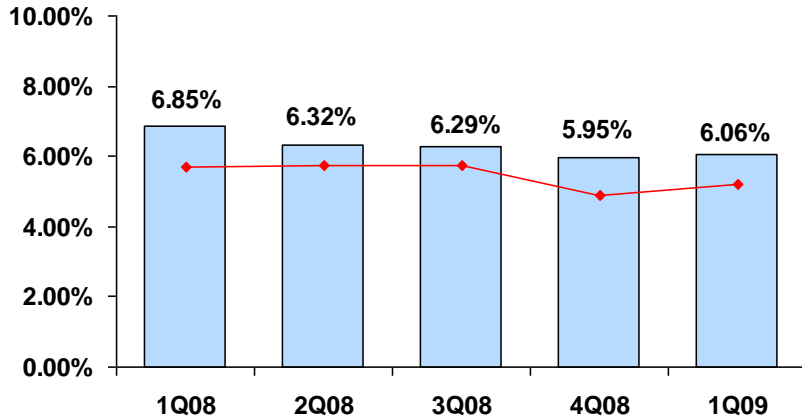
	Balance Outstanding		Change 3-31-09 vs. 12-31-08	Net Loan Charge-offs		Balance on Nonperforming Status	
	3-31-09	12-31-08		1Q09	4Q08	3-31-09	12-31-08
Residential properties – homebuilder	\$766	\$883	\$(117)	\$44	\$47	\$306	\$254
Residential properties – held for sale	70	88	(18)	–	–	70	88
Total residential properties	836	971	(135)	44	47	376	342
Marine and RV floor plan	817	945	(128)	11	14	80	91
Total commercial loans	1,653	1,916	(263)	55	61	456	433
Private education	2,897	2,871	26	32	33	–	–
Home equity – National Banking	998	1,051	(53)	15	17	19	15
Marine	3,256	3,401	(145)	32	25	21	26
RV and other consumer	262	283	(21)	5	3	6	7
Total consumer loans	7,413	7,606	(193)	84	78	46	48
Total loans in exit portfolio	<u>\$9,066</u>	<u>\$9,522</u>	<u>\$(456)</u>	<u>\$139</u>	<u>\$139</u>	<u>\$502</u>	<u>\$481</u>

- Total exit portfolio loans represent 12.1% of total loans and loans held for sale at March 31, 2009.
- Net charge-offs on exit portfolio loans represented 28.3% of total net charge-offs for the 1st quarter.
- Exit portfolio nonperforming assets represent 25.1% of total nonperforming assets at March 31, 2009.

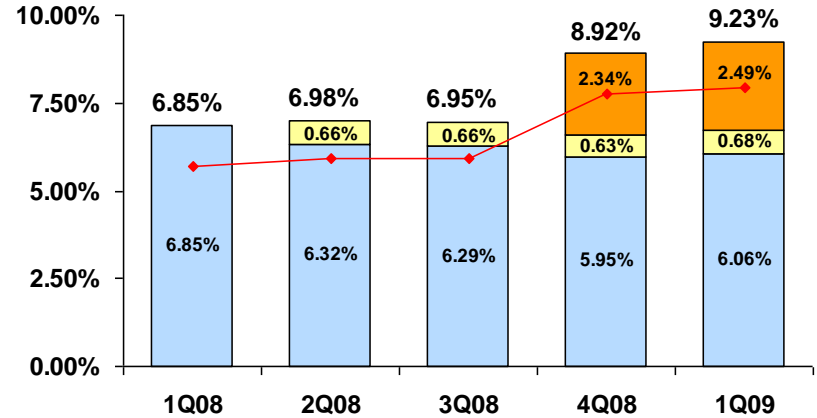


Capital Ratios

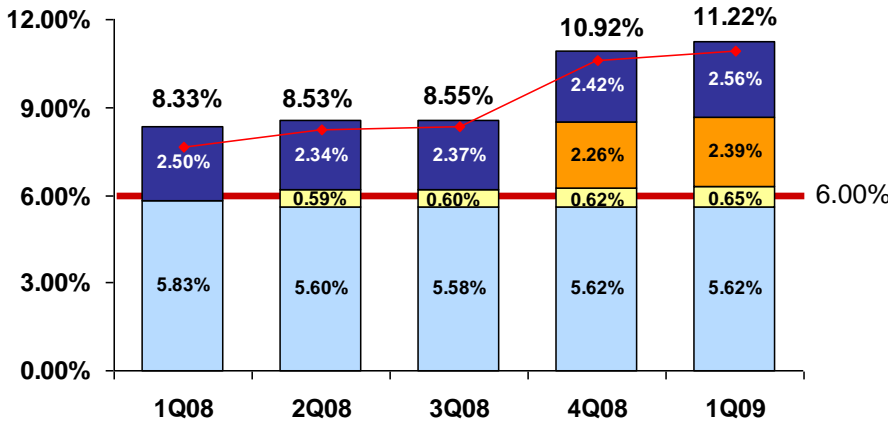
Tangible Common Equity To Tangible Assets



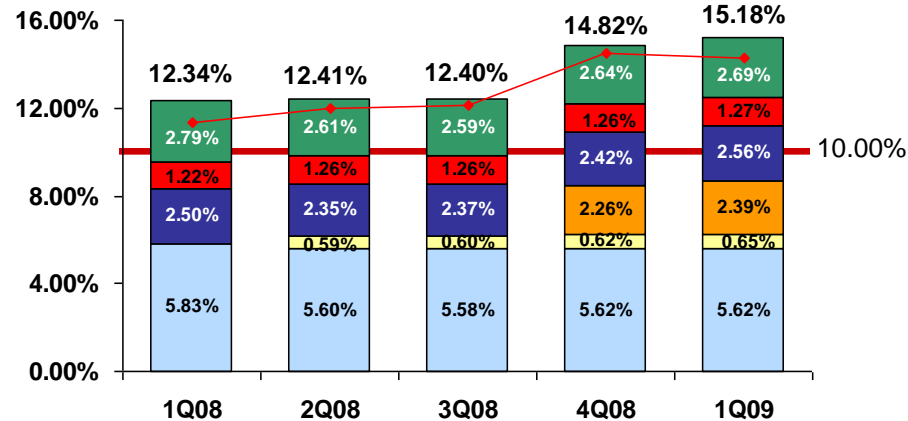
Tangible Equity to Tangible Assets



Tier 1 Risk-Based Capital



Total Risk-Based Capital



Qualifying Common
Capital Securities

Convertible Preferred
Qualifying ALLL/Unfunded Comm.

Capital Purchase Plan (CPP)
Qualifying LTD

Peer Median

Fed-defined minimum for a "well capitalized" bank



Appendix



Commercial Portfolio

Average Loans, NCOs and NPLs

\$ in millions

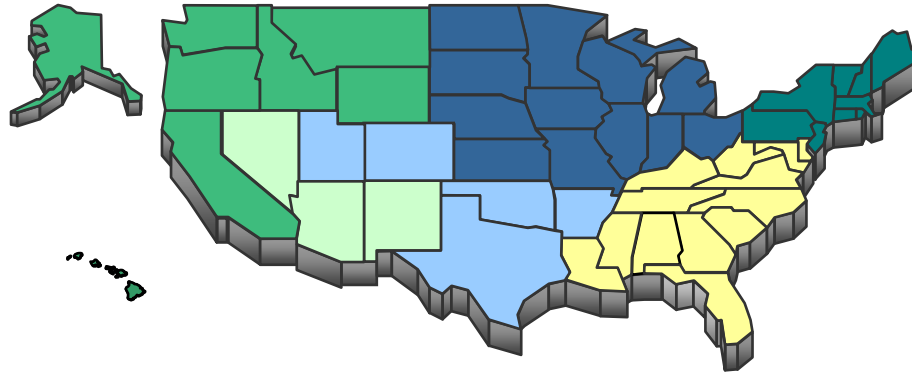
	Regional Banking	Commercial Banking	Real Estate Capital & Corp. Bank Srvs.	Equipment Finance	Institutional & Capital Markets	Consumer Finance	Total
Average Loans							
Commercial, financial and agricultural	\$3,663	\$5,607	\$4,734	\$2,139	\$7,843	\$2,441	\$26,427
Commercial real estate	3,019	2,510	11,363	—	757	827	18,476
Commercial lease financing	259	768	462	6,952	349	—	8,790
Total commercial loans	6,941	8,885	16,559	9,091	8,949	3,268	53,693
Net Charge-Offs							
Commercial, financial and agricultural	18	1	108	27	44	34	232
Commercial real estate	2	—	109	—	—	14	125
Commercial lease financing	1	—	—	17	—	—	18
Total commercial loan NCOs	21	1	217	44	44	48	375
NCO to Average Commercial Loans (%)	1.23%	.05%	5.31%	1.96%	1.99%	5.96%	2.83%
Nonperforming Loans							
Commercial, financial and agricultural	41	68	138	114	57	177	595
Commercial real estate	35	40	694	—	—	87	856
Commercial lease financing	1	6	—	102	—	—	109
Total commercial NPLs	\$77	\$114	\$832	\$216	\$57	\$264	\$1,560
NPLs to Average Commercial Loans (%)	1.11%	1.28%	5.02%	2.38%	.64%	8.08%	2.91%



Commercial Real Estate

March 31, 2009

Residential Properties: \$1.84 Billion



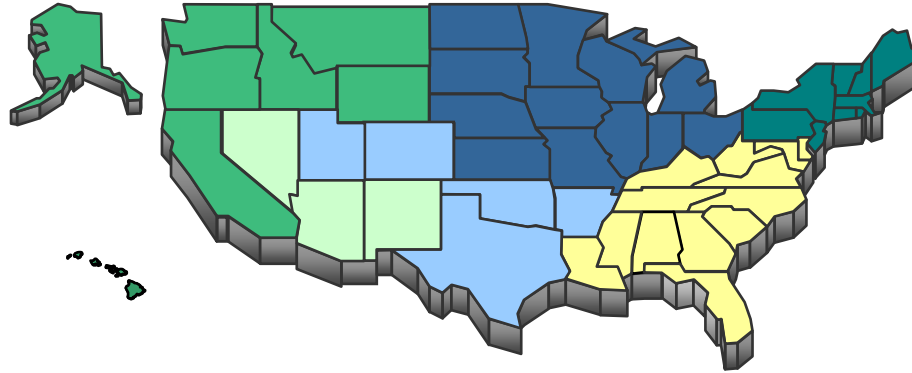
Nonowner-occupied \$ in millions	Geographic Region						Select Markets		
	West	SW	Central	MW	SE	NE	Total	California	Florida
Loan Balances									
Condo	\$132	\$14	\$8	\$40	\$270	\$122	\$586	\$54	\$171
Land, Acquisition & Development	281	58	108	56	119	188	810	110	57
1-4, Single Family	163	1	117	49	80	33	443	72	43
Residential properties	\$576	\$73	\$233	\$145	\$469	\$343	\$1,839	\$236	\$271
Totals as of December 31, 2008	\$684	\$77	\$253	\$111	\$623	\$406	\$2,154	\$280	\$335
Totals as of September 30, 2008	770	92	235	136	712	411	2,356	367	381
Totals as of June 30, 2008	904	100	290	139	850	432	2,715	428	524
Totals as of March 31, 2008	1,360	251	418	183	977	449	3,638	705	614
March 31, 2009:									
Nonperforming loans	\$174	\$13	\$36	\$33	\$113	\$46	\$414	\$57	\$45
90+ days past due	39	–	4	–	1	26	71	17	1
30-89 days past due	26	20	13	9	66	10	144	13	14
December 31, 2008:									
Nonperforming loans	\$159	\$12	\$4	\$3	\$157	\$25	\$360	\$96	\$69
90+ days past due	43	3	5	–	2	25	78	25	–
30-89 days past due	100	5	7	5	24	33	174	13	–



Commercial Real Estate

March 31, 2009

Retail Properties: \$2.86 Billion



Nonowner-occupied \$ in millions	Geographic Region						Select Markets		
	West	SW	Central	MW	SE	NE	Total	California	Florida
Loan Balances									
Power Center	\$175	\$91	\$201	\$495	\$227	\$108	\$1,297	\$92	\$154
Community Center	85	53	6	67	134	4	349	43	55
Regional Mall	74	59	104	58	87	3	385	24	–
Single Tenant	51	28	10	82	87	48	306	8	19
Strip Center	93	3	60	60	258	50	524	56	103
Retail properties	\$478	\$234	\$381	\$762	\$793	\$213	\$2,861	\$223	\$331
Totals as of December 31, 2008	\$473	\$226	\$385	\$741	\$841	\$213	\$2,879	\$220	\$354
Totals as of September 30, 2008	428	232	362	531	851	215	2,619	198	351
Totals as of June 30, 2008	408	270	355	538	849	164	2,584	169	348
March 31, 2009:									
Nonperforming loans	\$25	\$44	–	\$19	\$77	–	\$165	\$25	\$6
90+ days past due	–	–	–	–	24	–	24	5	–
30-89 days past due	18	–	\$38	4	15	\$15	90	17	6
December 31, 2008:									
Nonperforming loans	–	\$1	\$5	\$19	\$33	–	\$58	–	–
90+ days past due	–	–	–	–	–	–	–	–	–
30-89 days past due	\$25	23	–	–	71	\$5	124	\$25	–



Home Equity Loans

March 31, 2009

\$ in millions, period-end data

	Loan Balances	Average Loan Size (\$)	Average FICO	Average LTV	% of Loans LTV>90%	Vintage (% of Loans)				
						2009	2008	2007	2006	2005 and prior
Regional Banking										
Home Equity loans and lines										
First Lien	\$ 5,477	\$ 56,707	747	66 %	.6 %	7 %	14 %	11 %	11 %	58 %
Second Lien	4,813	41,217	744	76	3.2	4	21	21	15	39
Total Home Equity loans and lines	\$ 10,290	\$ 48,228	746	70	1.8	6	17	16	13	50
Nonaccrual Loans										
First Lien	\$ 48	\$ 70,700	700	73 %	.2 %	-	1 %	13 %	9 %	77 %
Second Lien	43	47,314	695	80	5.9	-	3	24	17	57
Total Home Equity nonaccrual loans	\$ 91	\$ 57,293	698	77	2.9	-	2	18	13	67
First quarter net charge-offs	\$ 17					-	6 %	29 %	21 %	44 %
Net loan charge-offs to average loans	0.67 %									
National Banking										
Home Equity Loans										
First Lien	\$ 41	\$ 23,810	751	29 %	.4 %	-	1 %	26 %	16 %	58 %
Second Lien	957	27,867	731	81	33.2	-	1	40	28	31
Total Home Equity loans	\$ 998	\$ 27,673	732	78	31.8	-	1	39	27	32
Nonaccrual Loans										
First Lien	\$ 1	\$ 21,433	695	36 %	-	-	-	5 %	8 %	88 %
Second Lien	18	28,326	694	87	48.5 %	-	1 %	34	36	29
Total Home Equity nonaccrual loans	\$ 19	\$ 27,908	694	86	46.3	-	1	33	35	32
First quarter net charge-offs	\$ 15					-	1 %	35 %	40 %	24 %
Net loan charge-offs to average loans	5.85 %									



Net Charge-Offs to Average Loans

	<u>1Q09</u>	<u>4Q08</u>	<u>3Q08</u>	<u>2Q08</u>	<u>1Q08</u>
Commercial, financial and agricultural	3.56 %	1.71 %	.94 %	.94 %	.57 %
Real estate — commercial mortgage	.78	1.60	.74	.57	.16
Real estate — construction	5.62	2.54	4.03	16.07	1.19
Commercial lease financing	.83	.91	.79	.57	.36
Total commercial loans	<u>2.83</u>	<u>1.67</u>	<u>1.32</u>	<u>3.14</u>	<u>.55</u>
Real estate — residential mortgage	.69	1.46	.42	.21	.84
Home equity:					
Community Banking	.67	.55	.36	.37	.33
National Banking	5.85	6.22	4.20	3.35	2.23
Total home equity	<u>1.15</u>	<u>1.11</u>	<u>.76</u>	<u>.70</u>	<u>.55</u>
Consumer other — Community Banking	4.30	3.47	3.15	3.16	2.16
Consumer other — National Banking:					
Marine	3.90	2.87	1.78	1.10	1.76
Education	3.49	3.59	4.38	6.04	2.22
Other	7.40	4.14	5.17	1.24	3.56
Total consumer other — National Banking	<u>3.82</u>	<u>3.27</u>	<u>3.17</u>	<u>3.46</u>	<u>1.94</u>
Total consumer loans	<u>2.19</u>	<u>2.02</u>	<u>1.70</u>	<u>1.76</u>	<u>1.02</u>
Net loan charge-offs to average loans	<u>2.65 %</u>	<u>1.77 %</u>	<u>1.43 %</u>	<u>2.75 %</u>	<u>.67 %</u>



Nonperforming Assets

\$ in millions

	<u>1Q09</u>	<u>4Q08</u>	<u>3Q08</u>	<u>2Q08</u>	<u>1Q08</u>
Commercial, financial and agricultural	\$595	\$415	\$309	\$259	\$147
Real estate — commercial mortgage	310	128	119	107	113
Real estate — construction	546	436	334	256	610
Total commercial real estate loans	856	564	453	363 ^(b)	723
Commercial lease financing	109	81	55	57	38
Total commercial loans	1,560	1,060	817	679	908
Real estate — residential mortgage	39	39	35	32	34
Home equity:					
Community Banking	91	76	70	61	60
National Banking	19	15	16	14	14
Total home equity loans	110	91	86	75	74
Consumer other — Community Banking	3	3	3	2	2
Consumer other — National Banking:					
Marine	21	26	22	20	20
Education	3	4	3	4	15
Other	2	2	1	2	1
Total consumer other — National Banking	26	32	26	26	36
Total consumer loans	178	165	150	135	146
Total nonperforming loans	1,738	1,225	967	814	1,054
Nonperforming loans held for sale	72	90	169	342 ^(b)	9
OREO	147	110	64	26	29
Allowance for OREO losses	(4)	(3)	(4)	(2)	(2)
OREO, net of allowance	143	107	60	24	27
Other nonperforming assets ^(a)	44	42	43	30	25
Total nonperforming assets	<u>\$1,997</u>	<u>\$1,464</u>	<u>\$1,239</u>	<u>\$1,210</u>	<u>\$1,115</u>
Accruing loans past due 90 days or more	\$458	\$433	\$328	\$367	\$ 283
Accruing loans past due 30 through 89 days	1,407	1,314	937	852	1,169
Nonperforming loans to period-end portfolio loans	2.36 %	1.60 %	1.26 %	1.07 %	1.38 %
Nonperforming assets to period-end portfolio loans plus OREO and other nonperforming assets	2.70	1.91	1.61	1.59	1.46

(a) Primarily investments held by the Private Equity unit within Key's Real Estate Capital and Corporate Banking Services line of business.

(b) During the second quarter of 2008, Key transferred \$384 million of commercial real estate loans (\$719 million of primarily construction loans, net of \$335 million in net charge-offs) from the loan portfolio to held-for-sale status.



Community Banking

Summary of Operations

\$ in millions

	1Q09	4Q08	1Q08	Percent Change 1Q09 vs.	
				4Q08	1Q08
Total revenue (TE)	\$604	\$645	\$629	(6.4) %	(4.0) %
Provision for loan losses	81	102	18	(20.6)	350.0
Noninterest expense	470	476	425	(1.3)	10.6
Net income	33	42	116	(21.4)	(71.6)
Average loans and leases	\$28,940	\$29,164	\$28,085	(.8)	3.0
Average deposits	51,560	51,051	49,777	1.0	3.6
Net loan charge-offs	\$54	\$66	\$30	(18.2)	80.0
Net loan charge-offs to average loans	.76 %	.90 %	.43 %	N/A	N/A
Nonperforming assets at period end	\$331	\$261	\$204	26.8	62.3
Return on average allocated equity	4.13 %	5.22 %	15.93 %	N/A	N/A

TE = Taxable Equivalent; N/A = Not Applicable



Community Banking

Supplementary Information (Lines of Business)

\$ in millions

				Percent Change 1Q09 vs.	
	1Q09	4Q08	1Q08	4Q08	1Q08
Regional Banking					
Total revenue (TE)	\$511	\$555	\$528	(7.9) %	(3.2) %
Provision for loan losses	69	80	9	(13.8)	666.7
Noninterest expense	419	429	383	(2.3)	9.4
Net income	14	29	85	(51.7)	(83.5)
Average loans and leases	20,004	20,022	19,562	(.1)	2.3
Average deposits	47,784	47,427	46,192	.8	3.4
Net loan charge-offs	53	52	29	1.9	82.8
Net loan charge-offs to average loans	1.07 %	1.03 %	.60 %	N/A	N/A
Nonperforming assets at period end	\$216	\$184	\$142	17.4	52.1
Return on average allocated equity	2.50 %	5.19 %	16.40 %	N/A	N/A
Commercial Banking					
Total revenue (TE)	\$93	\$90	\$101	3.3 %	(7.9) %
Provision for loan losses	12	22	9	(45.5)	33.3
Noninterest expense	51	47	42	8.5	21.4
Net income	19	13	31	46.2	(38.7)
Average loans and leases	8,936	9,142	8,523	(2.3)	4.8
Average deposits	3,776	3,624	3,585	4.2	5.3
Net loan charge-offs	1	14	1	(92.9)	—
Net loan charge-offs to average loans	.05 %	.61 %	.05 %	N/A	N/A
Nonperforming assets at period end	\$115	\$77	\$62	49.4	85.5
Return on average allocated equity	7.96 %	5.31 %	14.79 %	N/A	N/A

TE = Taxable Equivalent; N/A = Not Applicable



National Banking

Summary of Operations

\$ in millions

				Percent Change 1Q09 vs.	
	1Q09	4Q08	1Q08	4Q08	1Q08
Total revenue (TE)	\$537	\$534	\$439	.6 %	22.3 %
Provision for loan losses	789	489	169	61.3	366.9
Noninterest expense	537 ^(a)	827 ^(a)	308	(35.1)	74.4
Net loss attributable to Key	(571)	(663)	(24)	13.9	N/M
Average loans and leases	\$46,197	\$47,468	\$44,162	(2.7)	4.6
Average loans held for sale	1,078	1,404	4,932	(23.2)	(78.1)
Average deposits	12,214	12,305	11,877	(.7)	2.8
Net loan charge-offs	\$438	\$276	\$91	58.7	381.3
Net loan charge-offs to average loans	3.85 %	2.31 %	.83 %	N/A	N/A
Nonperforming assets at period end	\$1,646	\$1,190	\$911	38.3	80.7
Return on average allocated equity	(42.65) %	(49.61) %	(1.96) %	N/A	N/A

(a) National Banking's results for the first quarter of 2009 and the fourth quarter of 2008 include noncash charges for intangible assets impairment of \$223 million and \$465 million, respectively. The breakout of the intangible assets impairment in the first quarter of 2009 was \$37 million in Real Estate Capital and Corporate Banking, \$129 million in Institutional and Capital Markets and \$57 million in Consumer Finance. The breakout of the intangible assets impairment in the fourth quarter of 2008 was \$253 million in Equipment Finance and \$212 million in Institutional and Capital Markets.

TE = Taxable Equivalent; N/M = Not Meaningful; N/A = Not Applicable



National Banking

Supplementary Information (Lines of Business)

\$ in millions

	1Q09	4Q08	1Q08	Percent Change 1Q09 vs.	
				4Q08	1Q08
Real Estate Capital and Corporate Banking					
Total revenue (TE)	\$171	\$162	\$83	5.6 %	106.0 %
Provision for loan losses	470	153	45	207.2	944.4
Noninterest expense	113 ^(a)	96	60	17.7	88.3
Net loss attributable to Key	(270)	(54)	(14)	(400.0)	N/M
Average loans and leases	16,567	16,604	16,497	(.2)	.4
Average loans held for sale	269	511	989	(47.4)	(72.8)
Average deposits	9,987	10,390	9,784	(3.9)	2.1
Net loan charge-offs	218	81	38	169.1	473.7
Net loan charge-offs to average loans	5.34 %	1.94 %	.93 %	N/A	N/A
Nonperforming assets at period end	\$1,072	\$763	\$732	40.5	46.4
Return on average allocated equity	(45.38) %	(10.12) %	(3.00) %	N/A	N/A
Equipment Finance					
Total revenue (TE)	\$102	\$86	\$93	18.6 %	9.7 %
Provision for loan losses	77	33	24	133.3	220.8
Noninterest expense	86	347 ^(a)	95	(75.2)	(9.5)
Net loss	(38)	(278)	(16)	86.3	(137.5)
Average loans and leases	9,091	9,548	10,596	(4.8)	(14.2)
Average loans held for sale	28	29	32	(3.4)	(12.5)
Average deposits	17	15	14	13.3	21.4
Net loan charge-offs	44	51	24	(13.7)	83.3
Net loan charge-offs to average loans	1.96 %	2.12 %	.91 %	N/A	N/A
Nonperforming assets at period end	\$215	\$158	\$69	36.1	211.6
Return on average allocated equity	(21.71) %	(124.69) %	(6.94) %	N/A	N/A

(a) Real Estate Capital and Corporate Banking noninterest expense in the first quarter of 2009 include a noncash charge for intangible assets impairment of \$37 million. Equipment Finance noninterest expense in the fourth quarter of 2008 includes a noncash charge for intangible assets impairment of \$253 million.

TE = Taxable Equivalent; N/M = Not Meaningful; N/A = Not Applicable



National Banking

Supplementary Information (Lines of Business)

\$ in millions

				Percent Change 1Q09 vs.	
	1Q09	4Q08	1Q08	4Q08	1Q08
Institutional and Capital Markets					
Total revenue (TE)	\$176	\$200	\$160	(12.0) %	10.0 %
Provision for loan losses	31	52	16	(40.4)	93.8
Noninterest expense	236 ^(a)	327 ^(a)	105	(27.8)	124.8
Net (loss) income	(101)	(192)	24	47.4	N/M
Average loans and leases	8,948	9,352	7,632	(4.3)	17.2
Average loans held for sale	267	545	555	(51.0)	(51.9)
Average deposits	1,773	1,442	1,460	23.0	21.4
Net loan charge-offs	45	38	2	18.4	N/M
Net loan charge-offs to average loans	2.04 %	1.62 %	.11 %	N/A	N/A
Nonperforming assets at period end	\$59	\$55	\$12	7.3	391.7
Return on average allocated equity	(33.33) %	(57.39) %	7.94 %	N/A	N/A
Consumer Finance					
Total revenue (TE)	\$88	\$86	\$103	2.3 %	(14.6) %
Provision for loan losses	211	251	84	(15.9)	151.2
Noninterest expense	102 ^(a)	57	48	78.9	112.5
Net loss	(162)	(139)	(18)	(16.5)	(800.0)
Average loans and leases	11,591	11,964	9,437	(3.1)	22.8
Average loans held for sale	514	319	3,356	61.1	(84.7)
Average deposits	437	458	619	(4.6)	(29.4)
Net loan charge-offs	131	106	27	23.6	385.2
Net loan charge-offs to average loans	4.58 %	3.52 %	1.15 %	N/A	N/A
Nonperforming assets at period end	\$300	\$214	\$98	40.2	206.1
Return on average allocated equity	(60.95) %	(56.60) %	(7.94) %	N/A	N/A

(a) Institutional and Capital Markets noninterest expense for the first quarter of 2009 and the fourth quarter of 2008 include noncash charges for intangible assets impairment of \$129 million and \$212 million, respectively. Consumer Finance noninterest expense in the first quarter of 2009 includes a noncash charge for intangible assets impairment of \$57 million.

TE = Taxable Equivalent; N/M = Not Meaningful; N/A = Not Applicable

