



POLICY

Code of Ethics and Business Conduct

Policy Overview

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**THE BANCORP, INC.
CODE OF ETHICS AND BUSINESS CONDUCT**

Introduction and Code Administration

The reputation and integrity of The Bancorp, Inc., a Delaware corporation, and its subsidiaries (collectively, “The Bancorp” or the “Company”), is a vital business asset of The Bancorp. The Bancorp is committed to conducting its business according to the highest ethical, moral and legal standards. Every director, officer and employee of The Bancorp (collectively, the “Covered Persons”) is responsible for creating an ethical culture and for conducting business in a manner that demonstrates The Bancorp’s commitment to the highest standards of integrity. This Code of Ethics and Business Conduct (the “Code”) applies to all Covered Persons and has been adopted to help Covered Persons meet these standards. Directors of The Bancorp who are not also The Bancorp employees are subject to this Code only as it relates to their capacities as directors. Third-party consultants, business partners, or service providers will be deemed to be Covered Persons and bound by the principles of the Code in accordance with applicable agreements requiring their compliance with The Bancorp policy.

Specifically, this Code is designed to deter wrongdoing and to promote:

- Honest and ethical conduct, including the ethical handling of actual or apparent conflicts of interest between personal and professional relationships;
- Full, fair, accurate, timely and understandable disclosure in reports and documents that The Bancorp files with, or submits to, the Securities and Exchange Commission (the “SEC”), bank regulatory and other governmental and regulatory agencies, and in other public communications made by The Bancorp;
- Compliance with applicable governmental laws, rules and regulations;
- The prompt internal reporting of violations of the Code to an appropriate person or persons identified in this Code; and
- Accountability for adherence to the Code.

This Code covers a wide range of business practices and procedures. It does not cover every issue that may arise, but rather sets out basic principles and standards to guide all of our Covered Persons in their business interactions. All of our Covered Persons must conduct themselves accordingly and seek to avoid even the appearance of improper behavior. Maintaining the highest integrity and ethical standards is fundamental to The Bancorp’s continued success. As a financial institution, our business is built upon public trust and confidence, and depends upon a favorable perception of the conduct of The Bancorp’s business by customers, federal and state regulators, stockholders, and others in both the business and general community.

If a law conflicts with a policy in this Code, Covered Persons must comply with the law; however, if a local custom or policy conflicts with this Code, Covered Persons must comply with the Code. If there are any questions about

these conflicts, please ask your direct supervisor or the Chief Risk Officer of The Bancorp how to handle the situation.

Each Covered Person must agree to adhere to this Code and our other standards and policies (see Section 26 below) as a condition of employment. Violations of any provision of the Code or The Bancorp’s other related standards and policies may result in disciplinary action up to and including termination of employment. If a Covered Person is in a situation which may violate or lead to a violation of this Code, the Covered Person is required to follow the guidelines described in Section 24 of this Code.

The Bancorp’s Board of Directors (the “Board”) is ultimately responsible for implementation of the Code. The Board has designated the Company’s Chief Risk Officer to be The Bancorp officer responsible for the implementation and administration of the Code.

Thank you for taking the time to review our Code of Ethics and Business Conduct. Remember, the decisions you make on a daily basis can make an impact on our reputation. Please use this Code as a guide to help uphold our standards. If you have questions about our Code, policies or need additional guidance, please reach out to the Chief Risk Officer:

Chief Risk Officer Contact Information:

The Bancorp, Inc.
Attention: Chief Risk Officer 409 Silverside Road, Suite 105
Wilmington, DE 19809

Email address: chiefriskofficer@thebancorp.com

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1. The Bancorp Values Statement



We put the interests of our customers first, providing them with the resources, expertise and support to help them succeed.



We are dedicated as an organization to innovation, creative thinking and delivering value for our business partners and all those in The Bancorp Community.



We encourage a spirit of collaboration, while striving to create a diverse team where everyone treats each other with dignity and respect.



We operate our business with the highest standard of financial and ethical responsibility and accountability.



We govern our institution in a safe and sound manner and contribute to the strength and growth of the banking system, as well as all the communities we serve through our products and services.

2. Compliance with Laws, Rules and Regulations

Establishing and maintaining The Bancorp’s reputation demands that all Covered Persons conduct business in full compliance with all applicable federal, state, and local laws and regulations and the provisions of this Code. The law however is only a minimum standard. We must also act ethically and with integrity. Obeying the law, both in letter and in spirit, is the foundation on which The Bancorp’s ethical standards are built. All Covered Persons must respect and obey the laws of the territories in which we operate. Although not all Covered Persons are expected to know the details of these laws, it is important to know enough to determine when to seek advice from supervisors, managers or other appropriate personnel.

The Bancorp must and will report all suspected criminal violations to the appropriate authorities for possible prosecution and will investigate, address and report to the appropriate governmental or other authorities, as appropriate, non-criminal activities.

3. Conflicts of Interest (also see *Conflict of Interest/Related Party Transaction Disclosure Form*)

Covered Persons are expected to make or participate in business decisions and actions in the course of their business involvement with The Bancorp based on the best interest of The Bancorp as a whole, and not on the basis of personal relationships or personal or financial benefit. A conflict of interest, which can occur or appear to occur in a wide variety of situations, can compromise the business ethics of Covered Persons. Generally, a “conflict of interest” exists when the personal or financial interest of a Covered Person interferes in any way with, or has the potential to interfere with, the interests of The Bancorp. A conflict situation can arise when a Covered Person takes actions or has interests that may make it difficult to perform his or her work for The Bancorp objectively and effectively. Conflicts of interest may also arise when a Covered Person, or a member of his or her family, receives a gift, a unique advantage or an improper personal benefit as a result of his or her position in The Bancorp. Loans to, or guarantees of obligations of, Covered Persons and their family members may create conflicts of interest. A conflict of interest could make it more difficult for a Covered Person to perform his or her corporate responsibilities objectively and effectively because he or she has a competing interest. The following discussion of situations that may raise conflict of interest issues is not exhaustive and Covered Persons should be able to recognize other situations that may raise conflict of interest issues. As discussed below in Section 24, Covered Persons are required to disclose to the Company any material transaction or relationship that could reasonably be expected to give rise to actual or apparent conflicts of interest with The Bancorp.

The Bancorp has determined that the following situations present a conflict of interest and, therefore, Covered Persons may not, directly or indirectly, during their employment by The Bancorp:

- Work for, be associated with, provide any services or materials to, or receive any compensation from

any competitor of, borrower from, vendor or supplier to, or customer of The Bancorp. The best policy is to avoid any direct or indirect business connection with our competitors, borrowers, vendors, suppliers and customers, except on our behalf.

- Review a loan, or make any decision regarding a loan of any customer, syndicate, or corporation in which the Covered Person may have a present or a
- prospective financial interest, or to any customer with whom the Covered Person has a personal relationship.
- Approve any purchase or sale of equipment, materials or services by The Bancorp, or other business relationships involving, persons or entities with which the Covered Person has a personal or financial interest, or in which such Covered Person has a personal or financial self-interest.

We recognize and respect Covered Persons' rights to engage in activities outside of The Bancorp that are private in nature and do not in any way represent a conflict of interest or the appearance of a conflict of interest. During employment with The Bancorp, Covered Persons:

- May not have a financial interest in any organization sufficiently large as to cause divided loyalty with such Covered Person's responsibilities to The Bancorp or create a conflict of interest situation that might affect the objectivity and independence of judgment or conduct of such Covered Person in carrying out his or her duties and responsibilities to The Bancorp. Any investment interest of any Covered Person, direct or indirect, in any of The Bancorp's customers suppliers, vendors and other business associates must be disclosed to, and approved by, in the case of an officer or employee of The Bancorp, the Chief Risk Officer or, in the case of a director, the Board of Directors of The Bancorp.
- May participate in activities and employment outside The Bancorp for personal gain, but only if (i) such outside activities do not significantly encroach on the time or quantity of such Covered Person's work for The Bancorp; (ii) such outside activities are not in conflict with The Bancorp's best business interests; (iii) such outside activities are not in competition with The Bancorp or The Bancorp's business; and (iv) Covered Persons do not use corporate resources, equipment, facilities or supplies for such outside activities, or solicit or perform such outside activities on The Bancorp's premises. In addition, The Bancorp employees may not perform such outside activities if the activities would conflict with their scheduled work hours at The Bancorp or would impair the effective performance of their responsibilities for The Bancorp. This restriction is not intended to apply to directors who are not employees of The Bancorp. In addition, Covered Persons who are employees of The Bancorp may not accept or hold outside employment with any other bank, financial institution or other business which is in competition with The Bancorp. The Bancorp employees also are required to report all civic and political positions (including outside directorships) and all outside employment to The Bancorp by completing and returning The Bancorp's *Confidential Outside Employment and Civic Engagement Form*.

Conflicts of interest are prohibited as a matter of corporate policy, except under the waiver process described below. Conflicts of interest may not always be straight forward, so if you have a question, please consult with your direct supervisor or the Chief Risk Officer. Any Covered Person who becomes aware of a conflict or potential

conflict of interest must bring it to the attention of the Chief Risk Officer or follow the reporting procedures described in Section 24 of this Code. Covered Persons are also required to complete and return The Bancorp's *Conflict of Interest / Related Party Disclosure Form* as described in Section 26 of this Code, and to disclose any potential conflicts of interest.

Covered Persons who are directors of The Bancorp but are not employees of The Bancorp must be sensitive to situations in which they may be associated with, or have business or financial interests in, corporations or other business entities that, from time to time, have business dealings with The Bancorp or with which The Bancorp may compete. While these relationships are not expressly prohibited, they should be avoided where reasonably practicable. Any director of The Bancorp who has, or becomes engaged in, such a relationship or interest must promptly disclose the matter to the full The Bancorp Board, or an appropriately authorized committee of the Board, for consideration and appropriate disposition. If a conflict cannot be avoided, it must be managed in an ethical and responsible manner.

Any transaction that would be required to be disclosed pursuant to Item 404 of SEC Regulation S-K (a "Related Party Transaction") must be reviewed and approved by the Audit Committee of The Bancorp Board. If the Audit Committee finds a conflict of interest to exist with respect to a particular matter, that matter is prohibited unless a waiver of this policy is approved in the manner set forth in Section 22 of this Code.

As a matter of policy, unless the Board or an authorized committee of the Board has approved or ratified a particular transaction or situation in accordance with this Code, Covered Persons may not (i) have any financial or economic interest in (a) any entity that is, or to such person's knowledge may become, a vendor to, a customer of, or competitor of, The Bancorp, or (b) any entity that otherwise has or may have a relationship with, or might expect financial or other support from, The Bancorp; or (ii) provide services to or perform services for the benefit of any such entity, other than services performed at the request of or on behalf of The Bancorp. This Code shall be interpreted to permit Covered Persons to generally have (i) a passive investment of up to five (5%) percent of the total outstanding shares of any entity that is listed on the NYSE, NASDAQ, any other national or international exchange, the OTC Bulletin Board or a similar quotation services, or (ii) a limited partnership interest in a private equity, venture capital or similar fund constituting less than five percent (5%) either in absolute dollars or as a percentage of the person's total net worth provided that it does not create the appearance of a conflict of interest; provided, however, that it is otherwise evident and clear that such investments are being made on terms that are not more favorable to the Covered Person than those available to the general public.

4. Insider Trading (also see *Insider Trading Policy*)

All Covered Persons must comply with The Bancorp's *Insider Trading Policy*. A copy of The Bancorp's *Insider Trading Policy* has been made available to all The Bancorp Covered Persons, and we require you to sign a

statement acknowledging that you have read, understand and will comply with the policies set forth therein. If you need an additional copy of The Bancorp’s *Insider Trading Policy*, one is available from The Bancorp’s General Counsel or accessible via The Bancorp’s policy portal. Covered Persons are prohibited from trading in the securities of The Bancorp while in possession of material, non-public information. Among other things, trading in the securities of The Bancorp while in possession of material, non-public information can subject you to criminal or civil penalties. Using non-public information for personal financial benefit or to “tip” others who might make an investment decision on the basis of this information is not only unethical but also illegal. If there are any questions, please consult The Bancorp’s General Counsel.

5. Corporate Opportunities

Covered Persons are prohibited from taking for themselves opportunities that are discovered through the use of corporate property, information or position without full disclosure to and with the express consent of the Board of The Bancorp. No Covered Person may use corporate property, information or position for improper personal gain, and no Covered Person may compete with The Bancorp, directly or indirectly. Covered Persons owe a duty to The Bancorp to advance its legitimate interests when the opportunity arises.

6. Competition and Fair Dealing

We seek to outperform our competition fairly and honestly. We seek competitive advantages through superior performance, never through unethical or illegal business practices. Stealing proprietary information, possessing trade secret information that was obtained without the owner’s consent, or inducing such disclosures by past or present employees of other companies is prohibited. Each Covered Person should endeavor to respect the rights of and deal fairly with The Bancorp’s business investors, suppliers, competitors and other Covered Persons. No Covered Person should take unfair advantage of anyone through manipulation, concealment, abuse of privileged information, misrepresentation of material facts, or any other intentional unfair-dealing practice.

7. Giving and Receiving of Gifts (also see Section 12 of the Code and the *Anti-Bribery and Anti-Corruption Policy*)

The purpose of business entertainment and gifts in a commercial setting is to create good will and sound working relationships, not to gain unfair advantage with customers. Covered Persons are prohibited by this Code from soliciting, accepting, promising or giving valuable gifts, transportation, entertainment or other non-monetary favors or gratuities from customers, suppliers, vendors or other business associates of The Bancorp, or persons associated with customers, suppliers, vendors or other business associates of The Bancorp (including gifts of equipment or money, discounts, travel or other favored person treatment). Acceptance of a gift in the nature of a memento, such as a conference gift or other inconsequential gift valued at less than two-hundred fifty dollars

(\$250.00), is permitted. Engaging in normal, occasional business-related entertainment, such as meals or the use of sporting, theatrical, or other public event tickets, is permissible as long as Covered Persons exercise sound judgment in accordance with this Code and ethical business practices so as to avoid any situation that may be subject to question. Please discuss with your direct supervisor or the Chief Risk Officer any gifts or proposed gifts if you are uncertain whether they are appropriate. The principles of this section of the Code are superseded by the principles set forth in Section 12, and The Bancorp's *Anti-Bribery and Anti-Corruption Policy*, to the extent the giving or receiving of the gift involves a government or foreign public official or is otherwise prohibited under U.S. or international anti-bribery and anti-corruption laws. Please refer to Section 12 and The Bancorp's *Anti-Bribery and Anti-Corruption Policy* for more information.

8. Discrimination and Harassment (also see *Anti-Harassment Policy, Equal Opportunity, Affirmative Action, and Non-Discrimination Policy* contained in The Bancorp's Employee Handbook)

The Bancorp's diversity is a tremendous asset. We are firmly committed to providing equal opportunity in all aspects of employment and will not tolerate any illegal discrimination or harassment of any kind. Please refer to the *Anti-Harassment Policy and the Equal Opportunity, Affirmative Action, and Non-Discrimination Policy* contained in The Bancorp's Employee Handbook.

9. Health and Safety (also see *Workplace Violence Prevention Policy Employee Work and Safety Rules and Substance Abuse Policy* contained in The Bancorp's Employee Handbook)

The Bancorp strives to provide each Covered Person with a safe and healthy work environment. Each Covered Person has responsibility for maintaining a safe and healthy workplace for all Covered Persons by following safety and health rules and practices and reporting accidents, injuries and unsafe equipment, practices or conditions.

Violence and threatening behavior are not permitted. Covered Persons should report to work in condition to perform their duties, free from the influence of illegal drugs or alcohol. The use of illegal drugs or alcohol in the workplace will not be tolerated.

10. Record-Keeping

The Bancorp requires honest and accurate recording and reporting of information in order to make responsible business decisions. Many Covered Persons regularly use business expense accounts, which must be documented and recorded accurately. If a Covered Person is not sure whether a certain expense is an appropriate business expense, please ask your direct supervisor or the Chief Risk Officer.

All of The Bancorp’s books, records, accounts and financial statements must be maintained in reasonable detail, must appropriately reflect The Bancorp’s transactions and must conform both to applicable legal requirements and to The Bancorp’s system of internal controls. Unrecorded or “off the books” funds or assets should not be maintained.

Business records and communications often become public, and Covered Persons should avoid exaggeration, derogatory remarks, guesswork, or inappropriate characterizations of people and companies that can be misunderstood. This applies equally to e-mail, internal memos, and any other communications associated with The Bancorp.

11. Confidentiality; Handling Confidential Information (also see *Confidential and/or Proprietary Information* contained in The Bancorp’s Employee Handbook, the *Privacy Policy – Information Sharing*, and the *End User Policy*)

Covered Persons must maintain the confidentiality of all non-public information relating to The Bancorp and all confidential information entrusted to The Bancorp by its customers, employees, vendors and commercial partners (the “Confidential Information”), except when disclosure is specifically authorized by The Bancorp’s General Counsel or required by laws or regulations. Confidential Information includes all non-public information relating to The Bancorp, its business, customers, personnel information, data or decisions, plans or any other information that might be of use to our competitors, or harmful to The Bancorp or our customers if disclosed. It also includes information that our customers, employees, vendors, commercial partners and other parties with whom we have investment or lending arrangements have entrusted to us. The obligation to preserve Confidential Information continues even after employment ends. The revelation or use of any Confidential Information other than for corporate purposes is prohibited. The misuse, unauthorized access to or mishandling of Confidential Information will be subject to disciplinary action up to and including termination of employment.

As a public reporting company, The Bancorp must ensure that all non-public information relating to The Bancorp is kept confidential unless and until its disclosure is approved by The Bancorp and two full business days have passed following its disclosure by The Bancorp in a publicly filed report with the SEC, a press release, website disclosure or other methods of electronic communication as determined by The Bancorp, or where disclosure is otherwise mandated by law. Confidential Information includes information relating but not limited to:

- The Bancorp’s business, results of operations, strategy, finances, prospects, plans or operations;
- Proposed mergers, acquisitions, divestitures, new business ventures, opportunities, partnerships or agreements;
- New products, contracts, vendors, customers or competitors;
- Personnel information;
- Regulatory matters and communications and discussions with The Bancorp’s regulatory

- authorities;
- The proceedings, deliberations and discussions of The Bancorp’s Board; and
- Third-party confidential and proprietary information that is provided to The Bancorp and which The Bancorp is obligated to maintain as confidential.

Confidential Information should not be accessed without a proper business purpose, should not be discussed in public places, and should not be disclosed to persons outside of The Bancorp except when disclosure is required by law or in accordance with The Bancorp’s privacy policies and customer agreements. Covered Persons should not disclose Confidential Information to anyone within The Bancorp except to other The Bancorp employees, directors or officers who have a need to know the information.

The Bancorp also has an *Insider Trading Policy* which sets forth additional information concerning confidentiality obligations of Covered Persons. In addition, sections of The Bancorp’s Employee Handbook under the caption *Confidential and/or Proprietary Information* also set forth additional information about the confidentiality obligations of Covered Persons who are also The Bancorp employees. Additional information also is set forth in The Bancorp’s *End User Policy* and *Privacy Policy – Information Sharing*, with which all Covered Persons who are also The Bancorp employees should be familiar.

12. Protection and Proper Use of The Bancorp’s Assets

Generally, all of The Bancorp’s assets, including its facilities, equipment, materials, supplies, intellectual property, software, time and information, may be used only for legitimate business purposes related to The Bancorp’s business. All Covered Persons should endeavor to protect The Bancorp’s assets and ensure their efficient use. Theft, carelessness, and waste have a direct impact on The Bancorp’s profitability. Any suspected incident of fraud or theft should be immediately reported to the Chief Risk Officer for investigation. If the incident requires confidentiality, please utilize The Bancorp’s Speak Up / Whistleblower hotline which is described in Section 23 below. The Bancorp’s equipment should not be used for non-corporate business, though incidental personal use is permitted (provided that the incidental personal use is legal, ethical, appropriate and does not interfere with an employee’s conscientious performance of his or her responsibilities).

The obligation of Covered Persons to protect The Bancorp’s assets includes its proprietary information. Proprietary information includes intellectual property such as trade secrets as well as business, marketing and service plans, databases, records, salary information and any unpublished financial data and reports. Unauthorized use or distribution of this information would violate this Code. Such actions could also be illegal and result in civil or criminal penalties.

13. Payments to Government Personnel Prohibited (also see *Anti-Bribery and Anti-Corruption Policy*)

The Bancorp maintains an *Anti-Bribery and Anti-Corruption Policy*. The U.S. government has a number of laws and regulations restricting business gratuities that may be accepted by U.S. government personnel. The promise, offer or delivery to an official or employee of the U.S. government of a gift, favor or other gratuity in violation of these rules would not only violate this Code, but could also be a criminal offense. State and local governments, as well as foreign governments, have similar rules. The U.S. Foreign Corrupt Practices Act prohibits giving anything of value, directly or indirectly, to officials of foreign governments or foreign political candidates in order to obtain or retain business. It is strictly prohibited to make illegal payments to government officials of any country. If you have any questions relating to matters within this area, please consult The Bancorp's *Anti-Bribery and Anti-Corruption Policy* or contact your direct supervisor or the General Counsel.

14. Honesty

It is critical that we maintain the trust of all of our stakeholders. All Covered Persons are expected to be truthful and conduct themselves with the highest level of integrity in all dealings with co-workers, customers, suppliers, partners, consultants and the communities in which we operate.

15. Political Action Committees/Corporate Payments

The Bancorp maintains a policy of not contributing money, property or services to any government official, political party, or candidate, whether local, state, or federal. Covered Persons participating in any governmental, regulatory, or elective process in which their participation is on an individual basis, group basis, or as a member of a political action committee must act on their own behalf and not act as a representative of The Bancorp.

16. Professionalism

We expect that Covered Persons will act in a professional manner when conducting corporate business and represent and present opinions about The Bancorp in a positive and professional manner in our offices, a client's offices or in any public forum.

17. Professional Referrals/Legal Advice

Employees of The Bancorp are not to recommend attorneys, accountants, insurance agents, stockbrokers, real estate agents, or similar entities to customers or others unless several names are provided without indication of favoritism. Legal and tax advice cannot be provided, and customers should instead be referred to their attorneys and accountants.

18. Personal Financial Responsibility

All Covered Persons should conduct their financial affairs in a responsible manner. This includes but is not limited to: proper handling of personal bank accounts; avoidance of overdrafts in personal checking accounts; prompt payment of personal bills and debts; loans by The Bancorp to Covered Persons that are in strict compliance with internal lending policies; and incurring indebtedness from The Bancorp only for legitimate purposes made in accordance with the requirements of Regulation O and any other applicable laws, regulations, or guidelines.

19. Use of The Bancorp’s Electronic Communication Systems and Corporate Resources (also see *Employer Rights Regarding Employee Electronic Communication Systems in The Bancorp’s Employee Handbook, the End User Policy, and the Acceptable Use Policy*)

The Bancorp’s electronic communication tools and corporate resources are provided to Covered Persons for business use, and Covered Persons are expected to keep personal use to a minimum. By using The Bancorp’s communication systems, Covered Persons acknowledge that they have no expectation of privacy on such systems, and consent to The Bancorp’s third-party service providers monitoring, accessing, searching, blocking, copying, deleting, reviewing and disclosing to The Bancorp any documents or messages that are created, sent, stored or received.

Covered Persons are expected to utilize The Bancorp’s electronic communication systems in a responsible, ethical and legal manner to facilitate business operations and increase productivity. The Bancorp’s electronic communication systems are to be used primarily for The Bancorp purposes, although incidental personal use is permitted as long as it does not interfere with an employee’s assigned duties or The Bancorp business, unduly increase the network load or create any liability due to content. Covered Persons are expected to utilize the official stationery of The Bancorp only for job-related purposes and should not represent, either in written or electronic communications, that a communication is being made by or on behalf of The Bancorp unless that communication is within such Covered Person’s authority and is made as a result of or related to the Covered Person’s job responsibility within The Bancorp. The Bancorp’s communication systems may not be used to transmit or disseminate any The Bancorp confidential or proprietary information, trade secrets, protected health information to any unauthorized source, except with the prior approval of the Chief Risk Officer of The Bancorp. Additional information about the use of The Bancorp’s electronic communication systems, internet use, email and instant messaging, blogging and social networking, and confidential and proprietary information also is set forth in The Bancorp’s Employee Handbook and in The Bancorp’s *End User Policy* and *Acceptance Use Policy*.

20. Public Disclosures

As a public company, The Bancorp must ensure that its filings and submissions to the SEC, federal banking regulators, and other regulatory authorities, and its other public communications provide full, fair, timely, accurate and understandable disclosure. Covered Persons engaged in the preparation of these filings,

submissions and communications must endeavor to ensure that The Bancorp’s filings, submissions and communications meet these objectives. Depending on their duties and responsibilities, The Bancorp Covered Persons may be called upon to provide information to ensure that The Bancorp’s reports are complete, understandable and fairly present all information required to be presented. To that end, all Covered Persons must cooperate fully with The Bancorp’s employees responsible for preparing reports filed with the SEC and banking authorities, and all other materials that are made available to the regulatory authorities or the public, to ensure that such The Bancorp Covered Persons are aware, in a timely manner, of all information that might have to be disclosed in those reports or other materials or that might affect the way in which information is disclosed in them.

21. Limitations on Authority

We expect employees to perform responsibilities in a way which both safeguards The Bancorp’s assets and complies with all legal requirements. In the conduct of regular business activities, employees have certain limitations on their authority. Covered Persons should not and may not represent to anyone a degree of authority that exceeds their actual authority, or exercise authority that they do not have regarding such matters as executing a contract.

22. Special Ethics Guidelines for Employees with Financial Reporting Responsibilities

The Bancorp’s principal executive and senior financial officers are responsible for conducting The Bancorp’s business in a manner that demonstrates a commitment to the highest standards of integrity.

Section 406 of the Sarbanes-Oxley Act of 2002 (“SOX”) includes requirements designed to ensure investors that the companies in which they invest disclose their financial information accurately and completely. Section 406 of SOX also is intended to foster corporate environments which encourage employees to question and report unethical and potentially illegal business practices by senior executives. Under SOX, all public companies (including The Bancorp) must either have a code of ethics for their “covered officers” (i.e., principal executive officer, principal financial officer, comptroller or principal accounting officer or controller, and any other person who performs a similar function) or disclose why they do not. This Section 21 of the Code has been adopted by the Board of The Bancorp as the code of ethics contemplated by SOX.

The Chief Executive Officer, all senior financial officers (including the Chief Financial Officer, the Chief Accounting Officer, the Controller and any persons performing similar functions) and the General Counsel of The Bancorp (the “Senior Financial Officers”) have a special responsibility for promoting integrity throughout The Bancorp, with special responsibilities to The Bancorp’s stockholders. The Senior Financial Officers have a special role to adhere to these principles themselves and to ensure that a culture exists throughout The Bancorp that ensures the timely and fair reporting of The Bancorp’s financial results and condition, as well as other information required

by SEC regulations, applicable regulations of other regulatory agencies, and the rules of the exchange on which our common stock is listed. Because of this special role, in addition to being bound by this Code, the Senior Financial Officers are bound by the following Special Ethics Guidelines for Employees with Financial Reporting Responsibilities, which are designed to promote honest and ethical conduct and compliance with the law, particularly as related to the maintenance of The Bancorp's financial records and the preparation of financial statements, whether or not filed with the SEC.

- a. The Senior Financial Officers are responsible for the full, fair, accurate, timely and understandable disclosure in the periodic reports required to be filed by The Bancorp with the SEC and in other public communications made by The Bancorp. Accordingly, it is the responsibility of each Senior Financial Officer to promptly bring to the attention of the Audit Committee or the Board of Directors of The Bancorp, as deemed appropriate, any material information of which he or she may become aware that could affect the disclosures made by The Bancorp in its public filings or otherwise assist the Audit Committee or Board in fulfilling its responsibilities.
- b. Each Senior Financial Officer shall promptly bring to the attention of the Audit Committee of the Board any information that he or she may have concerning (i) significant deficiencies in the design or operation of internal controls which could adversely affect The Bancorp's ability to record, process, summarize and report financial data, or (ii) any fraud that involves management or other The Bancorp staff who have a significant role in The Bancorp's financial reporting, disclosures or internal controls.
- c. Each Senior Financial Officer shall promptly bring to the attention of the General Counsel or the CEO, and/or as appropriate, the Audit Committee of the Board, as applicable, any information he or she may have concerning violations of The Bancorp's Code, including these Special Ethics Guidelines for Employees with Financial Reporting Responsibilities, by The Bancorp management or other The Bancorp staff who have a significant role in The Bancorp's financial reporting, disclosures or internal controls.
- d. Each Senior Financial Officer shall promptly bring to the attention of the General Counsel or the CEO, and/or as appropriate, the Audit Committee of the Board, as applicable, any information he or she may have concerning violations of the securities or other laws, rules or regulations applicable to The Bancorp and the operation of its business, by The Bancorp or any agent thereof or any violation of the Code or these Special Ethics Guidelines for Employees with Financial Reporting Responsibilities.
- e. Each Senior Financial Officer shall promptly bring to the attention of the General Counsel or the CEO, and/or as appropriate, the Audit Committee of the Board, as applicable, any information he or she may have concerning any material transaction or relationship of which he or she becomes aware that reasonably could be expected to give rise to an actual or apparent conflict of interest between personal and professional relationships.
- f. Each Senior Financial Officer shall promptly bring to the attention of the General Counsel or the CEO, and/or as appropriate, the Audit Committee of the Board, as applicable, any information he or she may have concerning any matter related to the independence of The Bancorp's external auditors.

The Board of The Bancorp shall determine, or shall designate appropriate persons to determine, the appropriate actions to be taken in the event that an investigation confirms that a Senior Financial Officer has committed a material violation of the Code or of these Special Ethics Guidelines for Employees with Financial Reporting Responsibilities. Such actions shall be reasonably designed to deter wrongdoing and to promote accountability for adherence to the Code and to these Special Ethics Guidelines for Employees with Financial Reporting Responsibilities, and may include written notices to the individual involved that the Board has determined that there has been a violation, censure by the Board, demotion or reassignment of the individual involved, suspension with or without pay or benefits, and/or termination of employment. In determining what action is appropriate in a particular case, the Board or its designee shall take into account all relevant information, including the nature and severity of the violation, whether the violation was a single or repeated occurrence, whether the violation appears to have been intentional or inadvertent, whether the individual involved has been advised prior to the violation as to the proper course of action and whether the individual in question has committed other violations in the past.

Each Senior Financial Officer must annually acknowledge and agree to adhere to this Code, including without limitation the Special Ethics Guidelines for Employees with Financial Reporting Responsibilities set forth in this Section 21, and The Bancorp's other standards and policies, by signing the *Acknowledgement and Agreement Applicable to Senior Financial Officers* appended to this Code as [Appendix 2](#). Violations of these Special Ethics Guidelines for Employees with Financial Reporting Responsibilities, and the failure to report violations by others, is a serious disciplinary matter. If any Covered Person believes that a violation of these Special Ethics Guidelines for Employees with Financial Reporting Responsibilities has occurred, please contact the Chair of the Audit Committee of The Bancorp.

23. Waivers of the Code of Ethics and Business Conduct

Requests for waivers of a provision of the Code must be in writing and should be submitted to the Chief Risk Officer for appropriate review, and an executive officer of The Bancorp or the Board of The Bancorp (or a designated authorized committee of the Board) will decide of the outcome. For conduct involving directors and executive officers of The Bancorp, only the Audit Committee of the Board will have the authority to waive a provision of the Code. The Audit Committee of the Board of The Bancorp must review and approve any Related Party Transaction as defined in Item 404 of Regulation S-K promulgated by the SEC, before it is consummated. In the event of an approved waiver involving the conduct of a director or executive officer, appropriate and prompt disclosure must be made to The Bancorp's stockholders as required by the SEC and any other regulatory agency under applicable regulations or the applicable listing standards of the principal exchange or interdealer quotation system on which The Bancorp's common stock is then listed.

Statements in this Code to the effect that certain actions may be taken only with “The Bancorp’s approval” or that certain items will be designated by The Bancorp will be interpreted to mean that the appropriate executive officers of The Bancorp, Inc. or members of the Board of The Bancorp must give prior written approval or make such designation before the proposed action may be undertaken or the proposed designation made.

Violations of the Special Ethics Guidelines for Employees with Financial Reporting Responsibilities contained in this Code that go unaddressed are treated by the SEC as implicit waivers of the Code. Accordingly, any violation that is discovered and not addressed will have to be disclosed in accordance with the rules and regulations of the SEC and the applicable listing standards with respect to a violation of the Code. In such cases, the applicable SEC rules will require disclosures of the nature of the violation, the date of the violation and the name of the person who committed the violation. Such disclosure would be harmful to The Bancorp and also to the Covered Persons who are responsible for monitoring compliance with the Code or who have violated the Code. In either case, depending on the nature of the violation, you may be subject to dismissal, other disciplinary proceedings, or your duties or responsibilities could be changed.

24. Reporting any Illegal or Unethical Behavior (also see *Sarbanes Oxley/Whistleblower Protection Policy* contained in The Bancorp’s Employee Handbook and the *Speak-Up Policy*)

Covered Persons are encouraged to talk to the Chief Risk Officer, the General Counsel or other appropriate The Bancorp personnel about any conduct that a Covered Person reasonably believes could constitute illegal or unethical behavior and, when in doubt, to ask about the best course of action in a particular situation. In compliance with this Code and Section 806 of the Sarbanes-Oxley Act of 2002, it is the policy of The Bancorp not to allow The Bancorp, its officers, employees, contractors, subcontractors or agents to retaliate against any Covered Person for reports of possible misconduct by others made in good faith. Covered Persons are expected to cooperate in internal investigations of misconduct. Procedures for the confidential, anonymous submission to The Bancorp’s Audit Committee by Covered Persons of concerns regarding questionable accounting or auditing matters are set forth in Section 24 of the Code. Employees also can confidentially and anonymously report illegal or unethical behavior by calling 1-844- 432-RISK (1-844-432-7475) which is the Company’s confidential and anonymous Speak Up/Whistleblower Hotline or through the Internet at www.432Risk.com. See Sections 24 and 25 below for more information on reporting violations. For further information on the protection of employees reporting illegal or unethical behavior, please refer to *Sarbanes Oxley/The Bancorp Whistleblower Protection Policy* contained in The Bancorp’s Employee Handbook.

25. Compliance Procedures

A) ADMINISTRATION

Covered Persons who observe, learn of or, in good faith, suspect a violation of the Code must immediately report the violation either to their immediate supervisor (who in turn is responsible for informing the Chief Risk Officer of such report), or to the Chief Risk Officer (or, in connection with complaints or concerns regarding accounting, internal accounting or audit matters, may report the violation to the Audit Committee of the Bancorp Board). Covered Persons may be subject to disciplinary action, including termination of employment, for failure to do so.

B) MANAGEMENT RESPONSIBILITY

The Bancorp officers and other managerial employees are responsible for ensuring adherence to the Code. In addition, each The Bancorp officer and managerial employee is responsible for communicating the Code to employees under his or her supervision and for supporting programs and practices designed to develop an understanding of, commitment to, and compliance with this Code. In the event that any The Bancorp officer, other managerial employee or supervisor believes that a violation of this Code has occurred or receives report of a violation, he or she must immediately contact the Chief Risk Officer.

C) PROCEDURES FOR REPORTING A CONFLICT OF INTEREST OR RELATED PARTY TRANSACTION

Covered Persons are expected to disclose any Conflict of Interest or Related Party Transaction. Disclosure may be made by completing a *Conflict of Interest/Related Party Transaction Disclosure Form*. Covered Persons are required to complete this form upon hire or engagement, and on an annual basis thereafter. If you need a copy of this form, one is available through The Bancorp's Human Resources Department. These disclosures will be evaluated and acted upon in accordance with this Code.

D) COMPLAINT PROCEDURE

Notification of a Complaint

- I. To report a violation or suspected violation to the Chief Risk Officer, provide the report to the following address or email:

The Bancorp, Inc.
Attention: Chief Risk Officer 409
Silverside Road, Suite 105
Wilmington, DE 19809
Email address: chiefriskofficer@thebancorp.com

- II. Complaints or concerns regarding accounting, internal controls or auditing matters may also be submitted anonymously to the Audit Committee of The Bancorp's Board in writing at the following address:

The Bancorp, Inc.

Attention: Chair – Audit Committee – CONFIDENTIAL c/o Corporate
Secretary
409 Silverside Road, Suite 105
Wilmington, DE 19809

- III. Whenever practical, a complaint should be made in writing. It is not acceptable to submit a complaint knowing it is false.
- IV. Covered Persons who are not comfortable using the procedures and protocols outlined above can make an anonymous report via The Bancorp’s Speak Up/Whistleblower Hotline. This anonymous and confidential reporting system is not affiliated with The Bancorp and is accessible 24/7 through the Internet www.432Risk.com or by calling 1-844-432-RISK (1-844-432-7475). Anonymous reports will be forwarded to The Bancorp for investigation and corrective action.

E) INVESTIGATION AND CORRECTIVE ACTION

Reports of violations will be promptly investigated under the supervision of the Chief Risk Officer or, if appropriate, the Audit Committee of the Board. The Bancorp will seek to enforce this Code promptly and consistently. Covered Persons are required to cooperate fully in the investigation of reported violations and to provide truthful, complete and accurate information. The investigation will be handled as discreetly as possible, allowing for a fair investigation and any necessary corrective action. Appropriate corrective action will be taken whenever a violation of this Code has been determined to have occurred. Depending on the nature of the violation, the offending individual may be subject to disciplinary action which may include termination. In addition, anyone who knowingly interferes with an investigation or provides untrue or inaccurate information in an investigation will be subject to disciplinary action which may include termination. Any Covered Person who submits a complaint relating to the handling of accounting, internal controls, or audit matters in good faith should have no fear of dismissal or retaliation of any kind. **Retaliation against Covered Persons who, for lawful purposes, file a complaint or participate in an investigation is strictly prohibited.**

26. Protection Against Retaliation

A) POLICY

The Bancorp prohibits any form of retaliation against employees who, for lawful purposes, report to The Bancorp any conduct or activity that may violate the Code, any law or regulation applicable to The Bancorp, or any other suspected improper, unethical or illegal conduct or activities by anyone at The Bancorp. The Bancorp also prohibits any form of retaliation against Covered Persons who provide information, cause information to be provided, or assist in an investigation conducted by The Bancorp or any governmental body regarding a possible violation of law or regulation relating to fraud, any labor law, any rule or regulation of the SEC or any bank

regulatory authority, or who file, or cause to be filed, assist, participate or give testimony in any proceeding relating to an alleged violation of any such law, rule or regulation.

B) PROCEDURE FOR REPORTING POLICY VIOLATIONS RELATED TO RETALIATION

If a Covered Person believes that he or she has been retaliated against (including threatened or harassed behavior) in violation of this Code, he or she should immediately report the retaliation either to his or her direct supervisor (who in turn is responsible for informing the Chief Risk Officer of such report) or to the Chief Risk Officer in accordance with the contact procedures for the Chief Risk Officer set forth above (or, in connection with retaliation relating to complaints or concerns regarding accounting, internal accounting or audit matters, may report the violation to the Audit Committee of The Bancorp Board in accordance with the contact procedures for the Audit Committee set forth above). Any Covered Persons who is not comfortable using the procedures and protocols outlined above can make an anonymous report via The Bancorp's Speak Up/Whistleblower Hotline and Internet Service. This anonymous and confidential reporting system is not affiliated with The Bancorp and is accessible 24/7 [through the Internet www.432Risk.com or by calling 1-844-432-RISK (1-844-432-7475)]. Once a Covered Person reports retaliation prohibited by this Code, The Bancorp will promptly investigate in accordance with the procedures set forth in Section 24 of this Code.

27. Related Policies; Enforceable by The Bancorp Only

This Code should be read in accordance with The Bancorp's other policies, including without limitation, its *Insider Trading Policy*, its *Speak Up Policy*, its *End User Policy*, *Acceptable Use Policy* and its *Privacy Policy – Information Sharing*, and its Employee Handbook. This Code is for the benefit of The Bancorp and no other person or entity is entitled to enforce this Code. This Code does not and should not be interpreted to create any private cause of action or remedy in any person or entity entitled to enforce this Code. In addition, this Code should not be construed as a contract of employment and does not change any person's employment status. Except as otherwise provided by written agreement or applicable law, persons employed by The Bancorp are employed at will, and The Bancorp reserves the right to take employment action, including termination, at any time or for any reason without notice.

Each Covered Person (other than The Bancorp Senior Financial Officers) must agree to adhere to this Code and The Bancorp's other standards and policies as a condition of employment by signing the Acknowledgement and Agreement appended to this Code as Appendix 1 at the time a Covered Person initially is employed by The Bancorp and annually thereafter. Covered Persons who are also The Bancorp Senior Financial Officers must agree to adhere to this Code and The Bancorp's other standards and policies as a condition of employment by signing the Acknowledgement and Agreement Appended to this Code as Appendix 2 at the time such Covered Person becomes a Senior Financial Officer of The Bancorp and annually thereafter. In addition, all Covered Persons are responsible for disclosing any Conflicts or Related Party Transactions at the time of employment and annually

thereafter and The Bancorp's *Conflict of Interest/Related Party Transaction Disclosure Form* should be used for this purpose. Finally, all Covered Persons are responsible for reporting any violations or behavior that may lead to a violation of the Code, pursuant to the procedures set forth in Section 24 of the Code.

APPENDIX 1

**CODE OF ETHICS AND BUSINESS CONDUCT ACKNOWLEDGEMENT
AND AGREEMENT**

As a director, officer or employee of The Bancorp, Inc., I formally acknowledge that:

1. I have received a copy of the Code of Ethics and Business Conduct of The Bancorp, Inc. (the “Code”). I have carefully reviewed the Code and I have also had an opportunity, if necessary, to ask any questions on the interpretation of the statements therein.
2. I have read and understand the Code. I agree to adhere to the standards in the Code and I agree to comply with its provisions including, without limitation, my obligation to report compliance and legal violations that I know of or suspect.
3. I take responsibility for understanding, complying with, and when appropriate, helping to implement the policies and procedures of the Code relating to employee conduct.
4. I am not aware of any conduct on the part of any person associated with The Bancorp, Inc. that may constitute a violation of the Code, except with respect to any matters that I may have disclosed to the Chief Risk Officer or otherwise disclosed in accordance with the procedures contained in Section 24 of the Code.
5. I understand that none of the benefits, policies, programs, procedures or statements in the Code are intended to confer any privileges or rights upon me or entitle me to be or remain an employee of The Bancorp, Inc. I am aware that the Code is not a contract and is subject to change at any time, without notice, in the sole discretion of The Bancorp, Inc.

I understand that all disclosure statements may be available to the Chief Risk Officer, the Board of Directors of The Bancorp, Inc. and internal and external legal counsel. Such information shall otherwise be held in confidence as set forth in the Code.

By signing below, I acknowledge and agree with the statements set forth in this Acknowledgement and Agreement.

Signature: _____

Date: _____

Print Name: _____

APPENDIX 2

**CODE OF ETHICS AND BUSINESS CONDUCT ACKNOWLEDGEMENT
AND AGREEMENT FOR SENIOR FINANCIAL OFFICERS**

As a Senior Financial Officer of The Bancorp, Inc., I formally acknowledge that:

1. I have received a copy of the Code of Ethics and Business Conduct of The Bancorp, Inc. (the “Code”). I have carefully reviewed the Code and I have also had an opportunity, if necessary, to ask any questions on the interpretation of the statements therein.
2. I have read and understand the Code. I agree to adhere to the standards in the Code and I agree to comply with its provisions including, without limitation, my obligation to report compliance and legal violations that I know of or suspect.
3. I take responsibility for understanding, complying with, and when appropriate, helping to implement the policies and procedures of the Code relating to employee conduct.
4. I am not aware of any conduct on the part of any person associated with The Bancorp, Inc. that may constitute a violation of the Code, except with respect to any matters that I may have disclosed to the Chief Risk Officer or otherwise disclosed in accordance with the procedures contained in Section 24 of the Code.
5. I understand that as a Senior Financial Officer of The Bancorp, Inc., I have a special responsibility for promoting integrity throughout The Bancorp and am bound by Special Ethics Guidelines for Employees with Financial Reporting Responsibilities, which are set forth in Section 21 of the Code. I have carefully reviewed Section 21 of the Code and these Special Ethics Guidelines for Employees with Financial Reporting Responsibilities. I have had an opportunity to ask questions regarding Section 21 and I understand it. I agree to adhere to the standards set forth in Section 21 and I agree to comply with its provisions.
6. I understand that none of the benefits, policies, programs, procedures or statements in the Code are intended to confer any privileges or rights upon me or entitle me to be or remain an employee of The Bancorp, Inc. I am aware that the Code is not a contract and is subject to change at any time, without notice, in the sole discretion of The Bancorp, Inc.

I understand that all disclosure statements may be available to the Chief Risk Officer, the Board of Directors of The Bancorp, Inc. and internal and external legal counsel. Such information shall otherwise be held in confidence as set forth in the Code.

By signing below, I acknowledge and agree with the statements set forth in this Acknowledgement and Agreement.

Signature: _____

Date: _____

Print Name: _____

End of Code of Ethics + Business Conduct